# Just in Time

#### Center Data

#### **Unemployment Rates**



Cherokee 3.8%

Union 3.7%

#### **Center Traffic**



November 1038

> YTD 7093

#### Workshops

Soft Skills YTD 93 WIOA - 5 WP - 109

> WIOA Orientation 60

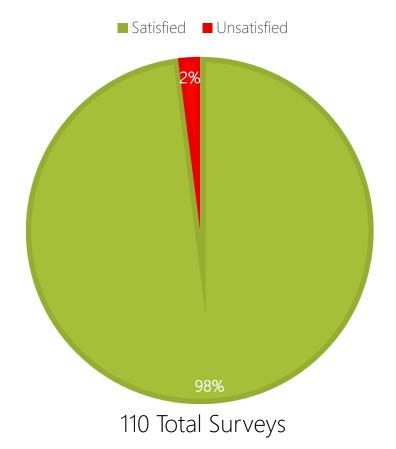
Workshop Attendance 32

<sup>\*</sup>UI numbers for November have not yet been released. November numbers released on 12/22/2023

# Customer Satisfaction

#### Jobseeker

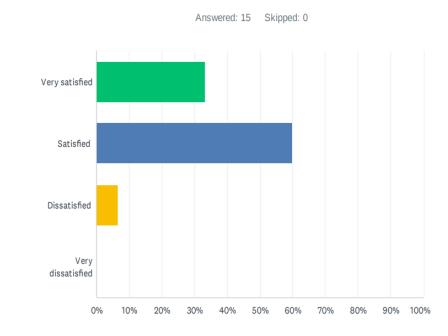
#### LEGACY IN ACTION SURVEYS



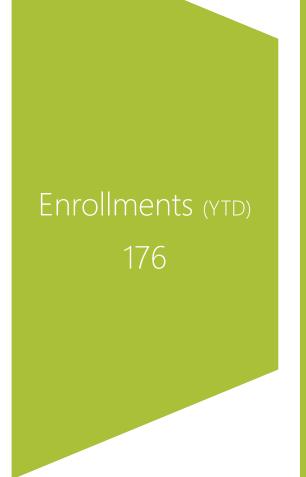
#### **Business**

Upstate SC Works Business Partner Survey (November 2023)

Q4 How satisfied are you with the level of professionalism and staff responsiveness provided?

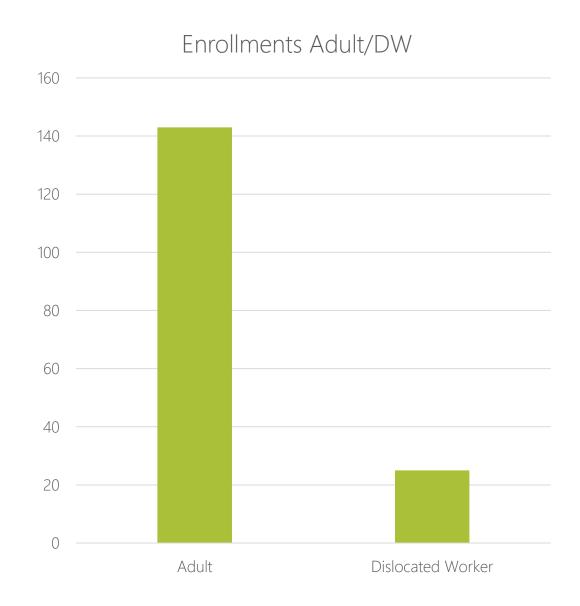


### Adults & Dislocated Workers

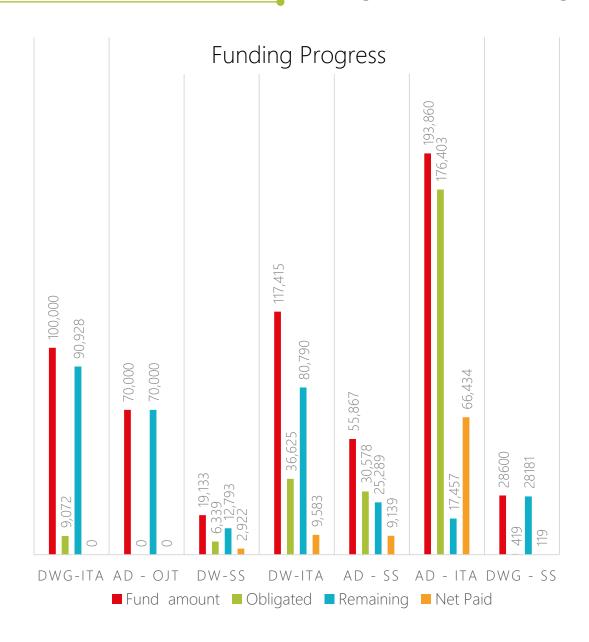


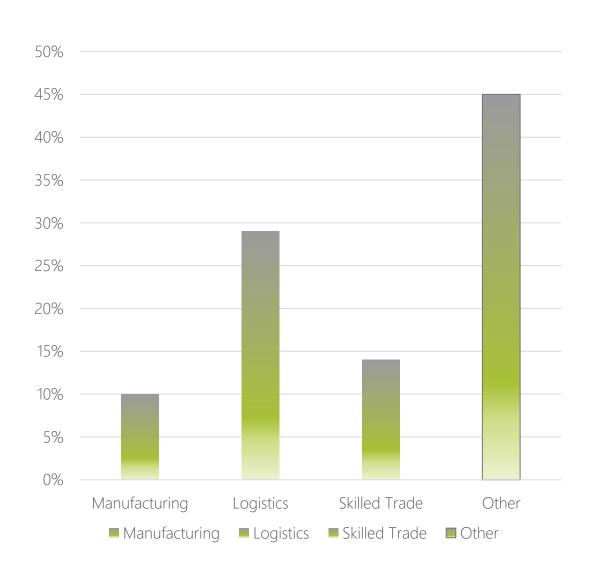
# Target Populations (YTD)

- Veterans
- Disabled 1
- Criminal History 15
- Low Income 69
- Basic Skill Deficient 5
- Priority of Service (December) = 78.1%



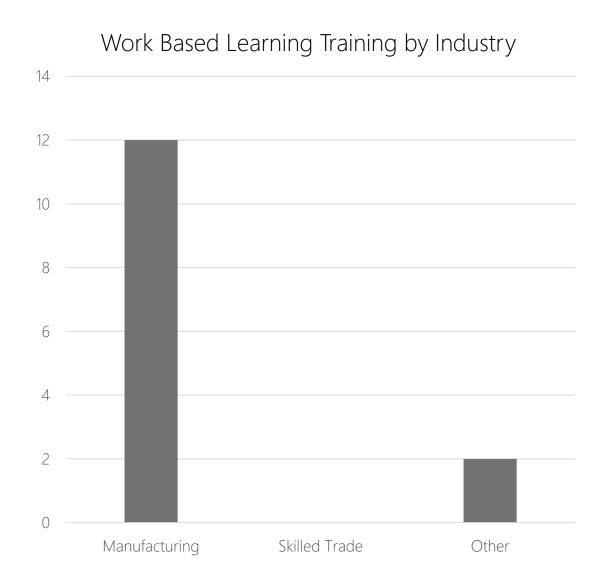
# Funding Stream Progress & Industry Percentages





#### **Business Solutions**



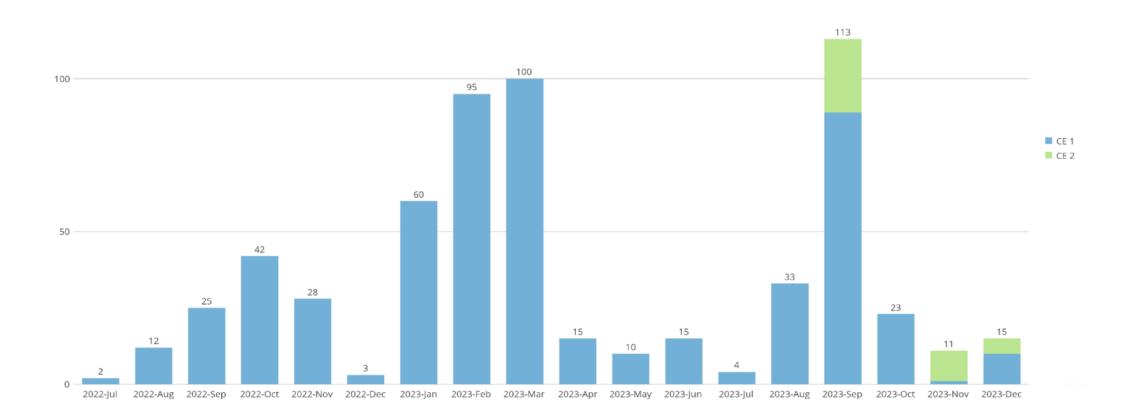


# Virtual Reality

# Career Exploration: Unique Users by Month

606 unique users

150 -



# Social Media Data & Success Story

#### Social Media Spotlight

Litter Hero Graduation!

SC Works Greater Upstate is proud to be a partner in this program. Thank you to all partners: City of Spartanburg, County of Spartanburg, United Way of the Piedmont, HOPE Ministries, Miracle Hill, Regensis and Carolina Foothills Credit Union.





Union County Jail Cohort

18 Posts 8 Facebook Likes

#### Success Story

Union County Jail participates in a program in which State Trustees are sent to the local area to finish out their sentence and perform daily employment activities to assist the county in areas such as parks & recreation, maintenance and other lines of business. Given the need upskilling to become more marketable once released, SC Works Greater Upstate partnered with Union County Jail, Midlands Technical College and Greenville Technical College to facilitate training to 12 State Trustees.

SC Works Greater Upstate staff worked with the partners mentioned above and identified 12 State Trustees to participate in the program, which consists of NCCER Core Curriculum instruction, both in-person and virtual, once weekly. The County Jail facility has a maintenance shop equipped with tools that have been used during the hands-on, in-person instruction, which greatly assisted in the success of this program in partnership with instructor from Greenville Technical College. Internet was a challenge at first and staff from the County Jail provided a wireless internet device for the days of virtual instruction. The cohort was excited and eager to learn new skills and have passed all modules associated with the NCCER Core Curriculum thus far and will receive a nationwide credential on February 2024. This credential will show growth and development to potential employers once released. This program also provides the Trustees with more confidence within themselves after serving years of time behind bars.

As the Trustees are released, we will continue to provide them with services and connect them to other regions and states based on their desired choice of residency. The cohort is thankful for the opportunity to gain new skills and a credential to add to their resumes which will create more employment opportunities for them in the industry as a justice impacted client.

# Community Outreach.



#### **Event Highlights**

- Mary Beth and Latoya met with the educators at SC School for the Deaf and the Blind to discuss how we can help support their students prior to graduation with our programs and services.
- Mary Beth and Kayla had the opportunity to attend the Senior Presentations of those USC- Upstate students studying Entrepreneurship. All but one were non-profits that were trying to tackle the homeless problem in Spartanburg.



#### **Event Highlights**

- Latoya presented a series of 3 workshops at Vocational Rehabilitation to clients on Career Readiness.
- Latoya did a homeschool career day with K-7 students at the Woodruff Library using the VR headsets to help them set career goals for the future.
- Latoya facilitated the monthly SC Works Community Partner Meeting using Microsoft Teams



#### Event Highlights

- Angela and Alayna attended the Resource Fair event hosted by Union County; they were able to network with partners and conduct WIOA outreach.
- Kayla attended the weekly meeting for Litter Hero. Working with graduates to find long-term employment. Pitched ideas to the group about future cohorts.
- Kayla attended the poverty seminar with Mary Beth and Nikoya to better understand our clients needs and concerns.

# Thank You