# Just in Time

#### Center Data

#### **Unemployment Rates**



Cherokee 3.4%

Union 3.3%

**Center Traffic** 



September 1090

> YTD 5002

#### Workshops

Soft Skills YTD 62 WIOA - 3 WP - 59

> WIOA Orientation 51

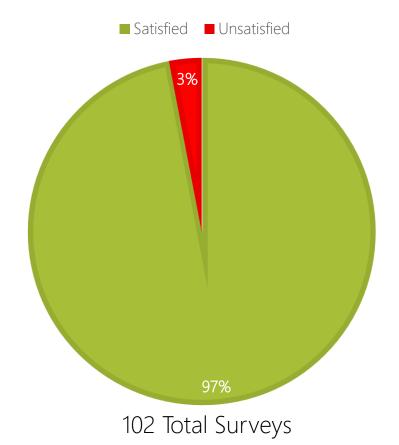
Workshop Attendance 45

<sup>\*</sup>UI numbers for October have not yet been released. September numbers released on 10/20/2023

# Customer Satisfaction

#### Jobseeker

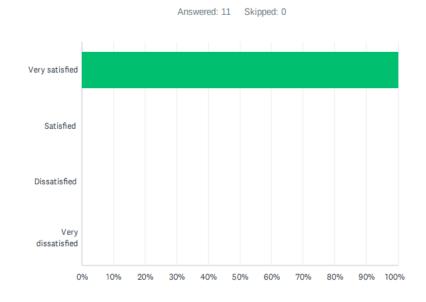
#### LEGACY IN ACTION SURVEYS



#### **Business**

Upstate SC Works Business Partner Survey (September 2023)

# Q4 How satisfied are you with the level of professionalism and staff responsiveness provided?

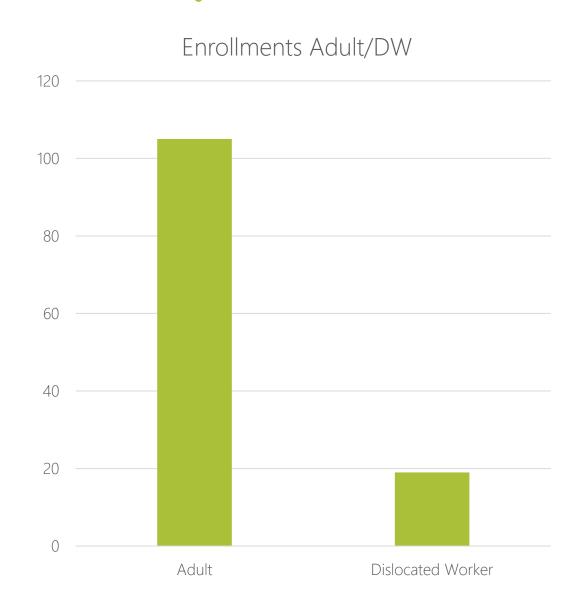


### Adults & Dislocated Workers

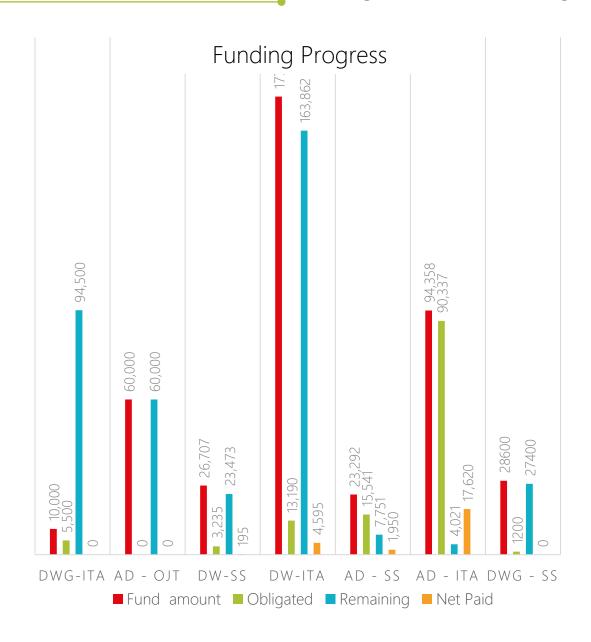


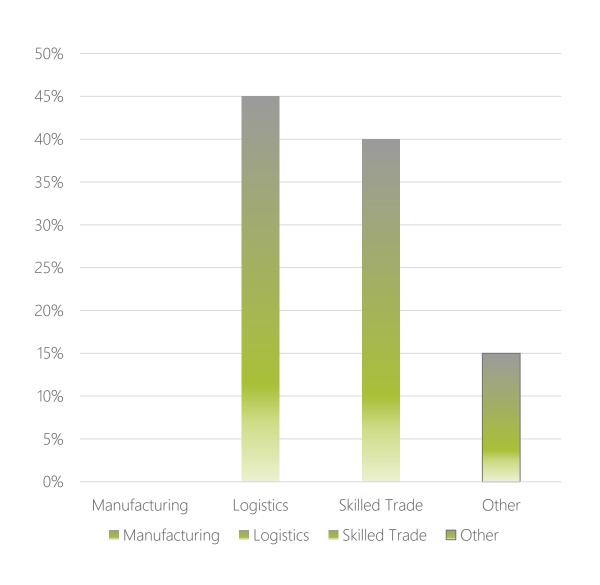
# Target Populations (YTD)

- Veterans
- Disabled 1
- Criminal History 15
- Low Income 56
- Basic Skill Deficient 4
- Priority of Service (October) = 75.2%



## Funding Stream Progress & Industry Percentages





#### **Business Solutions**

Work Based
Learning Training

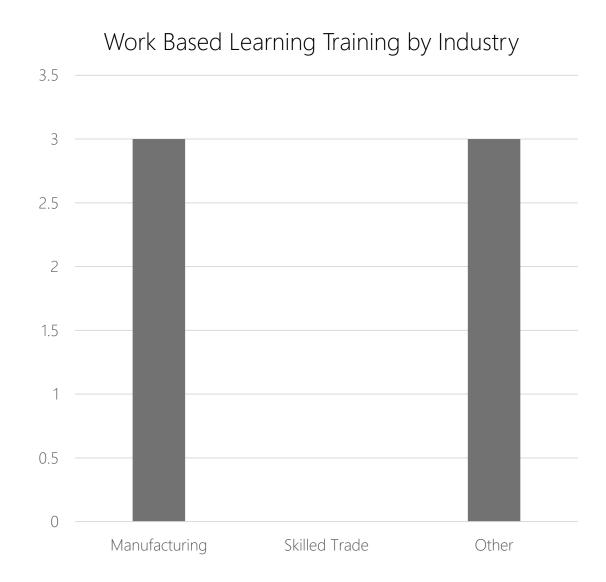
Hiring Events

5

Jobseekers

251 (Per)

6 (Virtual)

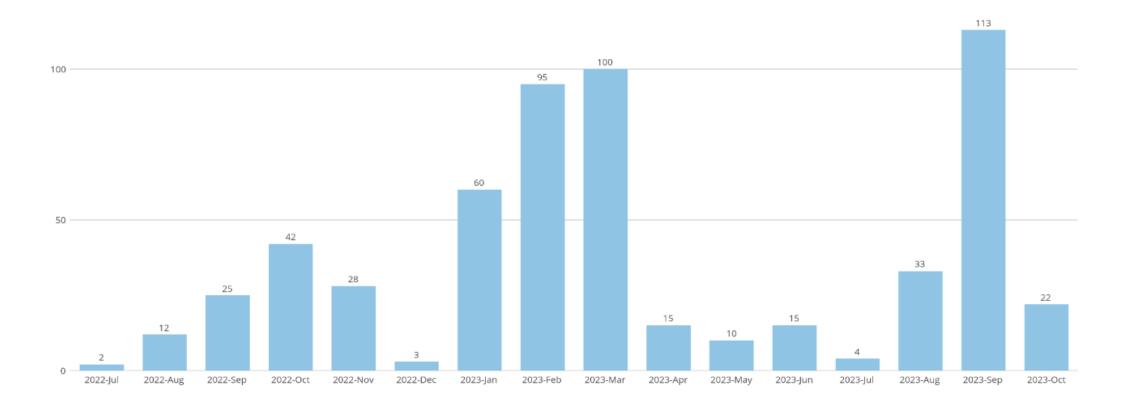


# Virtual Reality

## Career Exploration: Unique Users by Month

579 Unique Users

150



# Social Media Data & Success Story

#### Social Media Spotlight

SC Works Greater Upstate held a Job Fair in late October in Blacksburg, SC. The event featured multiple employers and was attended by over 65 people.





Crystal Ross

35 Posts 18 Facebook Likes

#### Success Story

After working at Inman Mills as a Spinner for years, Ms. Ross was interested in a career path that would provide high wages and opportunities for advancement. Due to the cost of training, Ms. Ross inquired about the services offered by SC Works. She was enrolled into the WIOA program shortly afterwards.

After Ms. Ross obtained her CDL License it did take some time for find a training related employment opportunity, but she did not allow that to discourage her. She worked with her TDS and attended the available workshops during her job search. On 05/16/2023 Ms. Ross landed an over the road Truck Driver position with Crown Point Logistics. But she quickly realized that she needed a local position and on 07/10/2023 she started working with Cherokee County as a Driver with their sanitation department. Ms. Ross states, "she currently loves her job and is very thankful for the WIOA program. If it had not been for this program, I would not have had this opportunity to give my family the life they are living now."

# Community Outreach.



#### **Event Highlights**

- Latoya went to Cherokee County Adult Education to facilitate a workshop on Interviewing with Success for the students.
- Ben represented WIOA and provided information at a Rapid Response meeting at the Timken Gaffney plant.
- Mary Beth participated in the Walk & Roll Event that was put on by the Mayors Council to celebrate those with physical and mental disabilities. She assisted with serving lunch to the participants.



#### **Event Highlights**

- Latoya, Kayla, and Nikki attended the Back to Work Graduation at Adult Education in Spartanburg. This is program conducted by SCDEW to assist individuals with barriers return to the workforce.
- Kayla attended the Pique Event at Milliken in Spartanburg with Nikoya Shaw
- Ben worked the SC Works table at the first Spartanburg Housing Authority Job/Resource fair at CC Woodson Community Center.



#### **Event Highlights**

- Latoya attended a community forum at the SCC Campus in Union on Breaking Boundaries. Several community leaders presented information and data relevant to the topic.
- Latoya traveled to AMI Kids Camp 1 to facilitate a Resume workshop for 14 young men.
- Latoya was the Featured Speaker at the Union County Partner meeting presented by Kathy Jo Lancaster. Latoya demonstrated the Virtual Reality technology available through SC Works for exploring careers.

# Thank You