

# SC Works Upstate

Just-In-Time Report  
January 2022  
PY21 Issue 7

## Cherokee Spartanburg Union

Prepared by:



# SC Works Upstate Traffic, WIOA Orientation, TABE, and Workshop Data

WIOA Orientation Attendance:

19 (virtual)

TABE Testing  
Spartanburg – 0

Workshop Attendance

28 (virtual & in-person)

Center Traffic:

Month- 977

PY21- 8,594

## Unemployment Rates

(\*not seasonally adjusted)


Dec. (or latest available)

US	South Carolina	Spartanburg	Union	Cherokee	Veterans
3.9	3.5	3.1*	5.2*	4.0*	3.3

Center	SCWOS Job Referrals - Staff	Internet (self)
Cherokee	256	304
Spartanburg	992	820
Union	25	88

## Customer Satisfaction Survey



Survey Date: 1/1/2022 - 1/31/2022

Project Name: SC SPARTANBURG ONE STOP

RD Name: All

**Good Greeting**



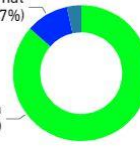
Yes 59 (100%)

**Courtesy and Professionalism**



Good 12 (20.34%)  
Excellent 47 (79.66%)

**Service Received was Helpful**




Somewhat 6 (10.17%)  
Very Much 51 (86.44%)

**Facilities and Equipment**



Good 4 (6.78%)  
Excellent 55 (93.22%)

**Were Various Options Discussed?**



No 1 (1.69%)  
Yes 58 (98.31%)

**Did Staff Help?**



Yes 56 (94.92%)

Average LIA % Positive

96.61%

Feedback, Comments and Suggestions

Project Name	Survey Date	7-Did well and areas to improve
SC SPARTANBURG ONE STOP	01/03/22	
SC SPARTANBURG ONE STOP	01/19/22	
SC SPARTANBURG ONE STOP	01/31/22	
SC SPARTANBURG ONE STOP	01/19/22	none
SC SPARTANBURG ONE STOP	01/20/22	none
SC SPARTANBURG ONE STOP	01/26/22	none
SC SPARTANBURG ONE STOP	01/27/22	none
SC SPARTANBURG ONE STOP	01/03/22	Very helpful.

**Business Partner Surveys (Latest Available-December 2021)**



**How satisfied are you with the level of professionalism and staff responsiveness provided?**

<u>Answer Choices</u>	<u>Responses</u>	
Very satisfied	20.00%	1
Satisfied	80.00%	4
Dissatisfied	0 %	0
Very dissatisfied	0%	0
	<b>Answered</b>	<b>5</b>
	<b>Skipped</b>	<b>0</b>

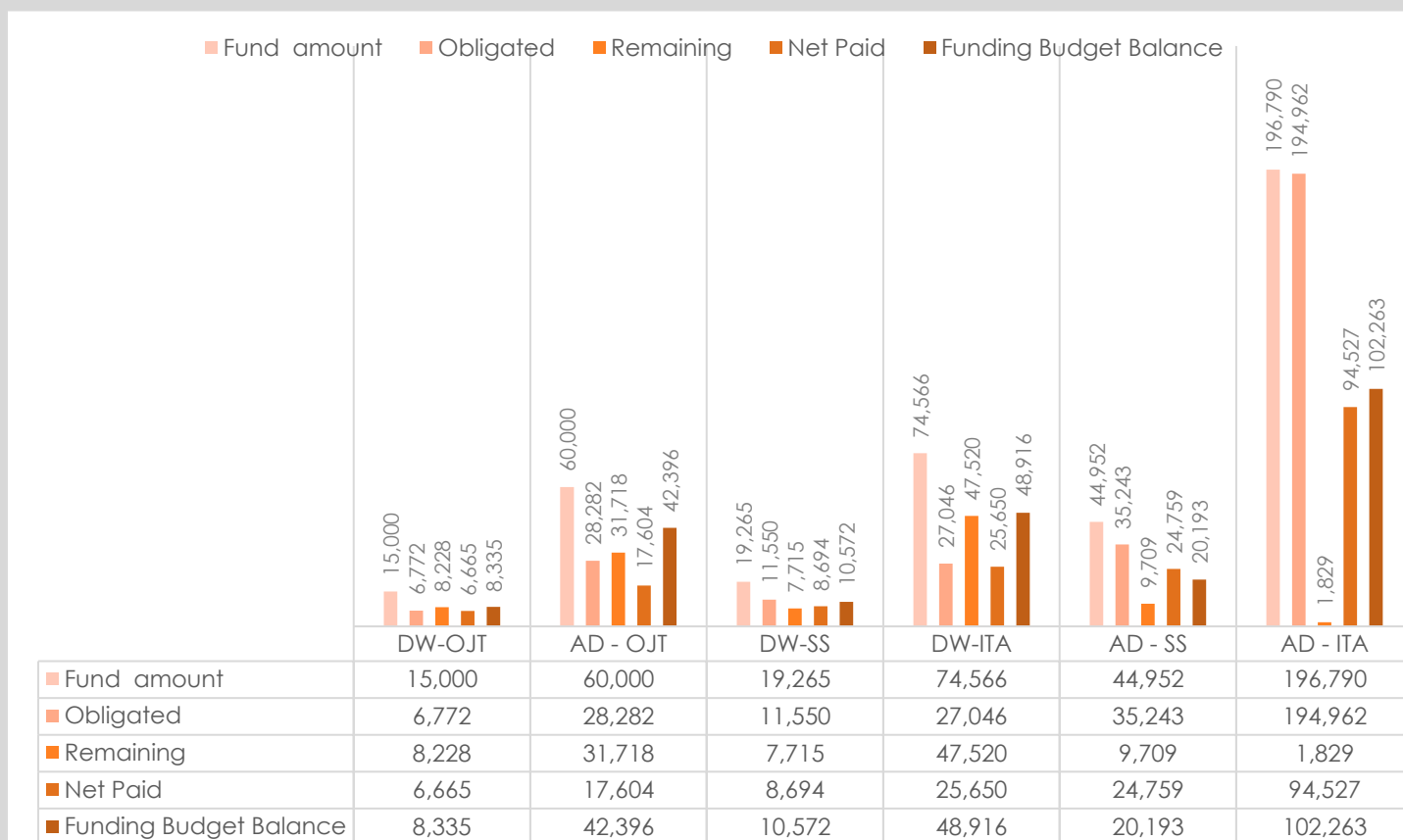
**Total Satisfied= 100%**

**RECRUITMENT EVENTS:**

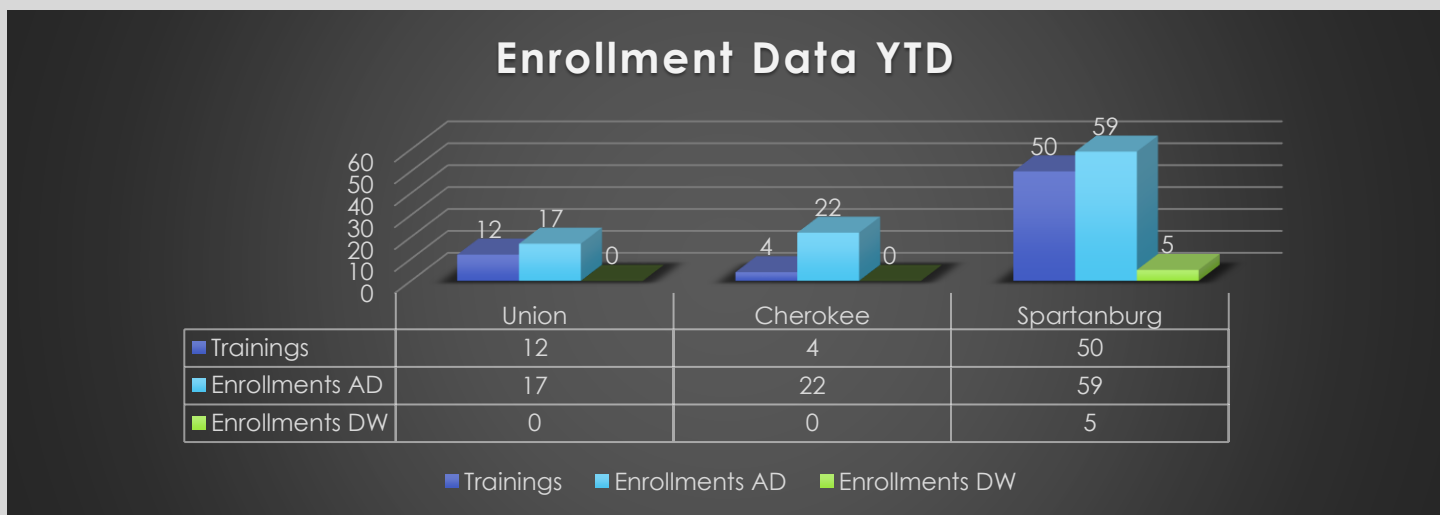
**January 2022**

Events	Jobseekers
<b>8</b>	<b>134</b>

## Training & Support Services Funding PY21



## Enrollment Data Cumulative PY21







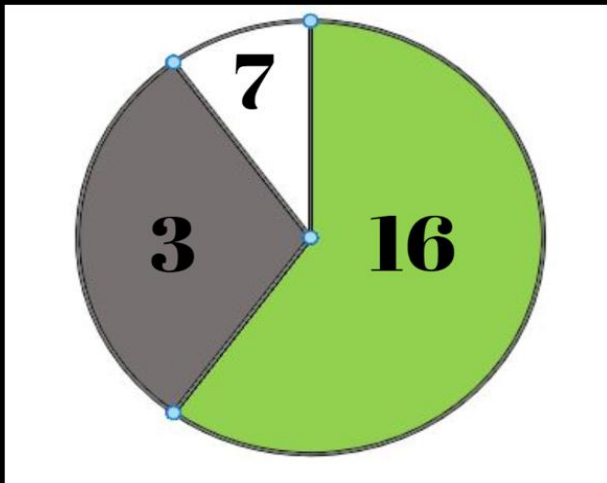
Priority of Service Rate (at end of month) = 79% (82 of 103)

### Enrollment Data January

Center	New Trainings	Enrollments AD	Enrollments DW
Union	3	5	0
Cherokee	0	5	0
Spartanburg	9	12	0

### Work-based Learning (OJT/WEX)

January WBL: 6	WBL YTD: 26
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OTHER



MANUFACTURING



SKILLED TRADES

**UPSTATE  
PY21 WBL  
January  
2022**

Training Target Sectors

<u>Training Target Sectors</u>	<u>Number In Training</u>	<u>Percent</u>	<u>Goal</u>
Manufacturing	16	25%	20%
Trades / Const.	4	6%	15%
Logistics	30	46%	15%
Other	15	23%	50%

Community Engagement

Events Attended:  
 Spartanburg- 19  
 Cherokee- 13  
 Union- 13

Social Media

Social Media Outreach (Cumulative):  
 281 Posts and 252 Facebook Likes  
 PY21 Goal - 252 Posts and 200 Likes

Social Media Spotlight

**SC WORKS GREATER UPSTATE**  
***WANTS TO HELP YOU!***  
**WE HAVE MULTIPLE OPTIONS TO GET YOU BACK INTO A CAREER AFTER A LAYOFF**

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**PLEASE SCAN THE QR CODE LISTED BELOW AND PROVIDE US WITH SOME DETAILS ABOUT YOUR EMPLOYMENT NEEDS AND DESIRES**




[WWW.SCWORKSGREATERUPSTATE.COM](http://WWW.SCWORKSGREATERUPSTATE.COM)


## Equus Team Focus / Outreach

On January 25, the whole SC Works Greater Upstate team collaborated to welcome Lockheed Martin to the Greenville SC Works Center. This event was hugely successful! Over 270 people attended the event with 99 job offers made! Thanks to the whole Greater Upstate team for making this hiring event possible!

We are pleased to welcome a new TDS to the team, Nakesia Byrd. Nakesia will be serving WIOA clients here in the Spartanburg Center. Let's all make her feel welcome.

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Kenneth went to the Dr. TK Gregg Community Center to facilitate an Open Q&A about SC Works. He was also onsite to promote the Job Fair the following week.

Kenneth attended the Safety Net meeting for Cherokee County via Zoom. He discussed information on our virtual workshops and the Virtual Reality System workshop as well.

Jocelyn participated in USC Union Back-to-School Drop-In. Jocelyn provided supportive service flyers to all students who attend USC Union. She also provided flyers to USC Union bookstore.

Mary Beth participated in the Dr. TK Gregg Job Fair meeting with employers and let them know about the OJT program. She also spoke with employees who may be looking for an OJT position.

Adam and Kenneth attended the Workforce Community Discussion where ideas and best practices were shared from other WIOA/TANF projects from around the country.

Kenneth facilitated the monthly Community Partner Meeting on 1/28.

JL attended SHRA meeting. Upstate Workforce Board and One Spartanburg were guest speakers.

JL presented on the Cooper Standard layoff aversion IWT project.

Equus leadership attended the ULWAP meeting.

Mary Beth met with the Skilled Trades Association to discuss ongoing projects and address positions that needed to be filled.



## **Success Story: Eric & Derick**

PEK Construction has TWO great success stories, Eric Williams, Jr. and Derick Bennett. Both gentlemen worked through Apprenticeship Carolina and SC Works to become homebuilders. The City of Spartanburg contracted with PEK Construction to build affordable housing in the downtown area. Eric and Derick have worked hands-on at the property located at 526 Calder Avenue while at the same time receiving classroom training to better understand the homebuilding process. Mr. Russel Evans, PEK Construction Project Manager, says that both Eric and Derick did a great job on the house and that he has enjoyed working with both men! Williams and Bennett both said they have learned a lot with this opportunity, and both hope to continue to build careers in construction!



**\*The mission of the SC Works Greater Upstate system is to establish and continuously improve an accessible, seamless, and customer-focused one-stop delivery system in Cherokee, Spartanburg, Union, and Greenville counties by assisting employers, jobseekers, and those seeking other workforce or community related services.**