

# SC Works Upstate

Just-In-Time Report

June 2021

PY20 Issue 12

## Cherokee Spartanburg Union



Prepared by:



# SC Works Upstate Traffic, WIOA Orientation, WIN, and Workshop Data

WIOA Orientation Attendance:

48 (only virtual at this time, though will do face-to-face if needed)

WIN Testing

Spartanburg – 51

Center Traffic:

Month- 2,735

PY20- 20,861

Workshop Attendance

24 (virtual)

## Unemployment Rates

May (or latest available)

(\*not seasonally adjusted)

US	South Carolina	Spartanburg	Union	Cherokee	Veterans
5.9	4.6	3.7*	5.9*	4.9*	4.4

Center	SCWOS Job Referrals - Staff	Internet (self)
Cherokee	79	1,545
Spartanburg	1,853	7,799
Union	214	905

## Customer Satisfaction Survey

Survey Date: 6/1/2021 - 6/30/2021

Project Name: SC SPARTANBURG ONE STOP

RD Name: All

**Good Greeting**

**Courtesy and Professionalism**

**Service Received was Helpful**

**Facilities and Equipment**

**Were Various Options Discussed?**

**Did Staff Help?**

Average LIA % Positive

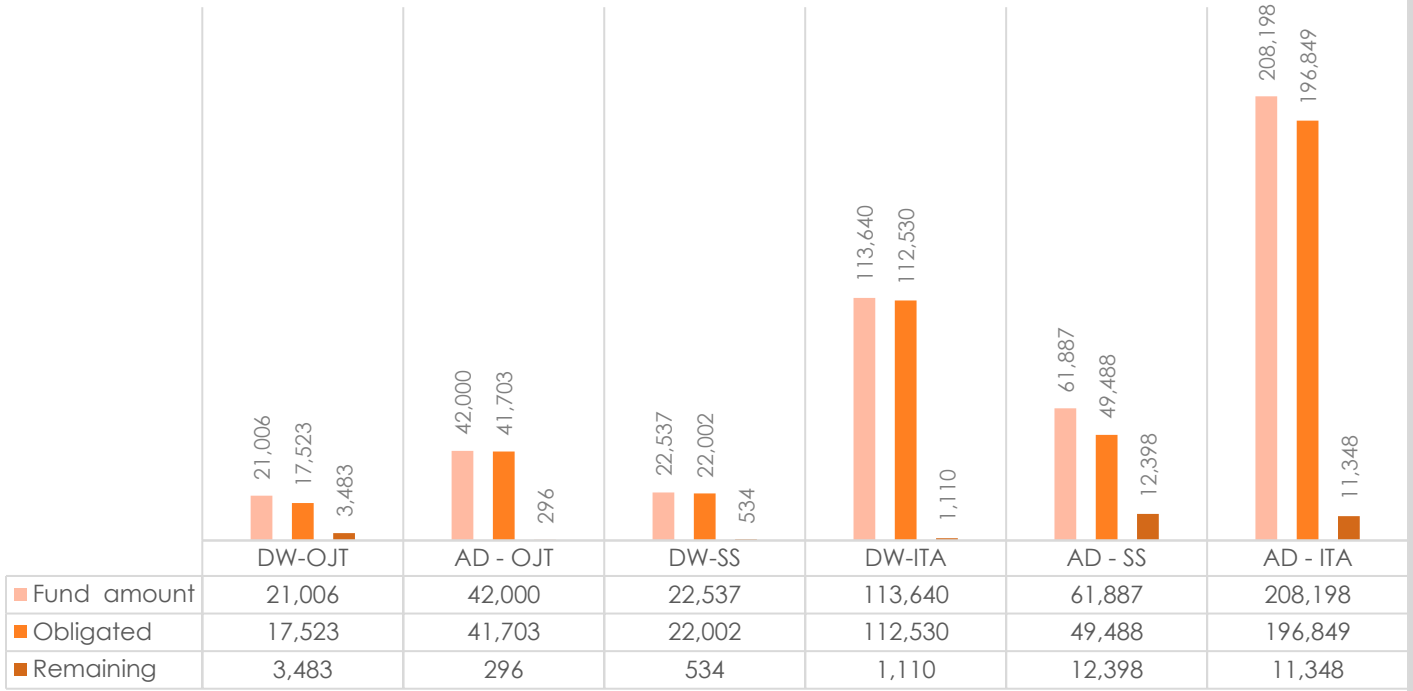
# 93.59%

Feedback, Comments and Suggestions

Project Name	Survey Date	Feedback
SC SPARTANBURG ONE STOP	06/08/21	7-Did well and areas to improve
SC SPARTANBURG ONE STOP	06/14/21	
SC SPARTANBURG ONE STOP	06/15/21	
SC SPARTANBURG ONE STOP	06/17/21	
SC SPARTANBURG ONE STOP	06/21/21	
SC SPARTANBURG ONE STOP	06/15/21	I was immediately given assistance upon entering sc words and all questions and concerns were addressed as well as resolved in a professional manner.

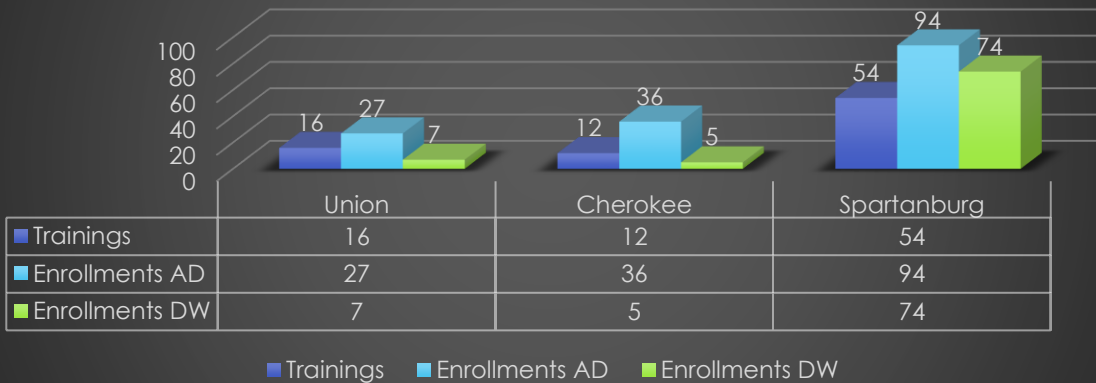
## Training & Support Services Funding PY20

■ Fund amount   
 ■ Obligated   
 ■ Remaining



## Enrollment Data Cumulative PY20

### Enrollment Data YTD



## Enrollment Data June

Center	New Trainings	Enrollments AD	Enrollments DW
Union	0	1	1
Cherokee	0	2	0
Spartanburg	1	5	7

### Special Populations Enrollments YTD

Veterans	Disability	Criminal Background	Basic Skills
16	6	36	18

## OJT / WEX

<b>June: 1</b>	<b>YTD: 21</b>	<b>Goal PY20: 20</b>
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<u>Training Target Sectors</u>	<u>Number In Training</u>	<u>Percent</u>	<u>Goal</u>
Manufacturing	18	20%	20%
Trades / Const.	6	7%	15%
Logistics	49	53%	15%
Other	19	21%	50%

## Community Engagement

Events Attended:

Spartanburg- 16

Cherokee- 9

Union- 11

## Social Media

Social Media Outreach (Cumulative):

324 Posts and 406 Facebook Likes

PY20 Goal - 252 Posts and 200 Likes

## Equus Team Focus / Outreach

SC Works Greater Upstate quarterly training will take place on July 9, 2021. We will discuss the following topics: Service Animals, Working with LEP Customers, DSS Services, Updates to COVID Protocols, and Business Services Updates.

Please welcome several new staff to our team: Gwen Chaplin, TDS (Greenville), Mary Beth Walters, BSC (Spartanburg), and Lindsay Smith, DFI (Spartanburg). They will all be starting in early July. Welcome! We're excited to have you as part of the SC Works Greater Upstate team!

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Jocelyn, Nikki, and Dana attended Union County Community Partner Meeting. All partners discussed and brainstormed a vision and mission statement for the Partners' Group.

JL, Kenneth and Nikki attended a meeting regarding the new VR equipment and how to operate and facilitate for jobseeker and employer utilization.

Nikki and Victoria met regarding the upcoming certification programs that SMC will be offering. The two continue to develop the partnership to streamline processes for WIOA clients and SMC students.

Kenneth attended the monthly CUS meeting to learn more about transitional housing options here in the Upstate.

JL and Erin attended the Showcase 2022 planning meeting at Spartanburg Community College along with the Upstate Board, SCC, USCU, and Department of Commerce.

JL met with Michelin regarding upcoming Michelin Training Academy. Michelin will become training provider to local businesses seeking training for incumbents and new hires in the Maintenance field.

Jocelyn and Meika attended the Juneteenth Celebration. Information was provided to the public about the WIOA program and OJT opportunities.

Kenneth and Adam attended the Community Empowerment Day hosted by the Spartanburg Housing Authority. They set up a vendor table and were able to share information related to training and employment with individuals.

## **Success Story: Johnny Howard**

### **The Challenge (Background):**

Johnny graduated high school in 2014 and received his first job opportunity right out of school. He was employed with a local company for over 5 years and was able to work his way up to a maintenance technician position, while making a sustainable wage. This past year, Johnny realized it was a time for a change and decided to follow his passion in pursuit of obtaining his Class A Commercial Driver's License. Johnny attended a virtual orientation for the WIOA program to take his next step toward reaching his goal.

### **The Solution (WIOA Services):**

On November 25, 2020, Johnny was enrolled in the WIOA Program, where he received one-on-one career counseling. He was excited to start on the requirements of the program to begin training for a Class A Commercial Driver's License. He completed an Interest Profile, three Academy courses, and his WIN assessment within a timely manner. After reviewing his interest profile and assessments, it indicated a potential for success. Johnny knew he wanted a career and was willing to do anything to accomplish his goal of obtaining a Class A CDL. On January 18, 2021, he began training at Truck Driver Institute.

### **The Outcome:**

Johnny successfully completed training with Truck Driver Institute and obtained his Class A CDL on February 10, 2021. Johnny was able to work within his family-owned business until he found suitable employment. On May 4, 2021, he received a full-time position with Asplundh as a truck driver earning \$16.70 per hour and full benefits. We at SC Works are wishing Johnny much success!

