

SC Works Upstate

Just-In-Time Report
November 2021
PY21 Issue 5

Cherokee Spartanburg Union

Prepared by:



SC Works Upstate Traffic, WIOA Orientation, WIN, and Workshop Data

WIOA Orientation
Attendance:

20 (virtual)

WIN Testing

Spartanburg – 3

Center Traffic:

Month- 926

PY21- 6,765

Workshop Attendance

62 (virtual & in-person)

Unemployment Rates

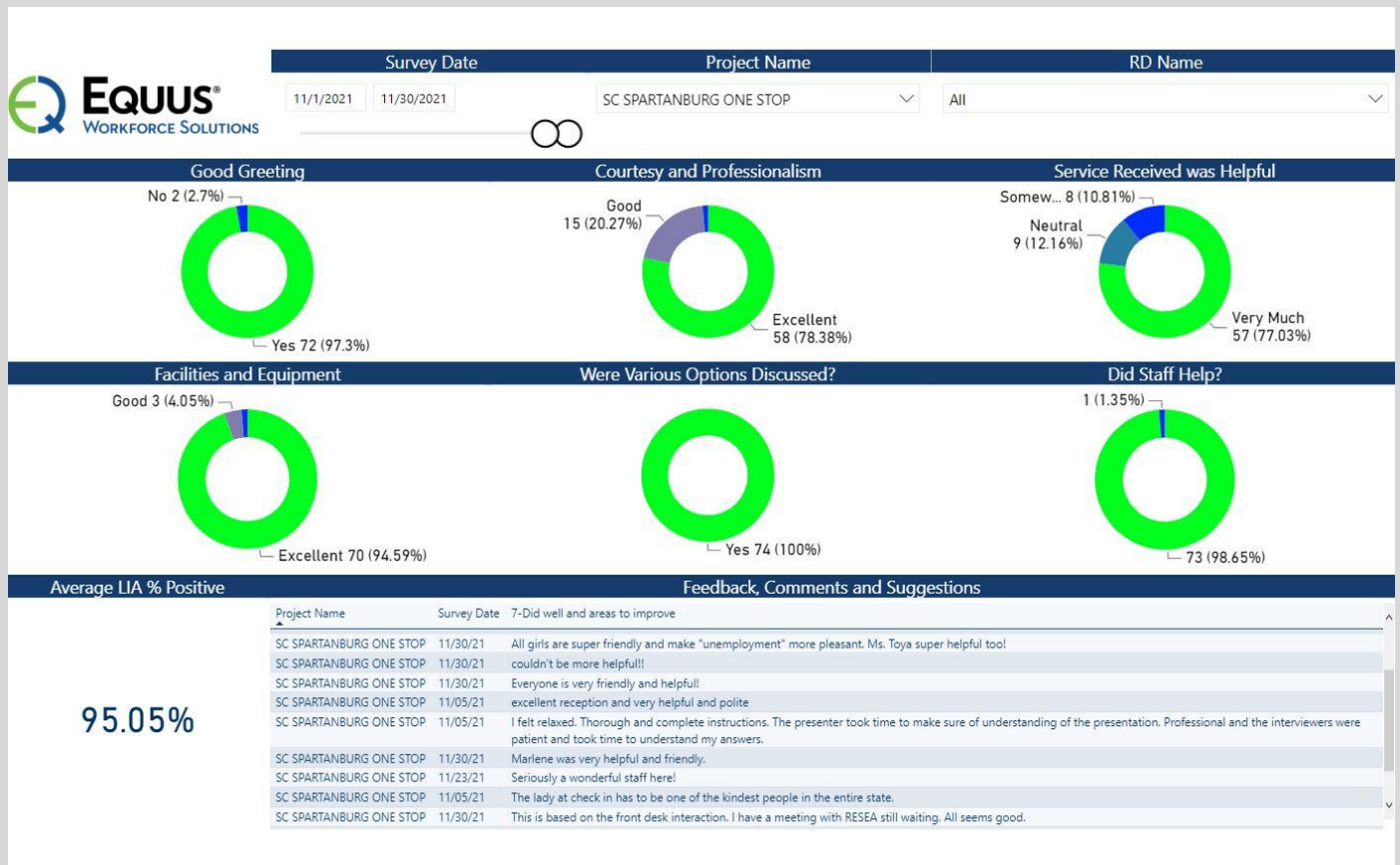
Oct. (or latest available)

(*not seasonally adjusted)

US	South Carolina	Spartanburg	Union	Cherokee	Veterans
4.6	3.9	2.9*	5.0*	3.7*	4.2

Center	SCWOS Job Referrals - Staff	Internet (self)
Cherokee	236	169
Spartanburg	1,478	888
Union	217	40

Customer Satisfaction Survey



Business Partner Surveys (Latest Available-October 2021)



How satisfied are you with the level of professionalism and staff responsiveness provided?

<u>Answer Choices</u>	<u>Responses</u>	
Very satisfied	50.00%	3
Satisfied	33.33%	2
Dissatisfied	16.67%	1
Very dissatisfied	0%	0
	Answered	6
	Skipped	0

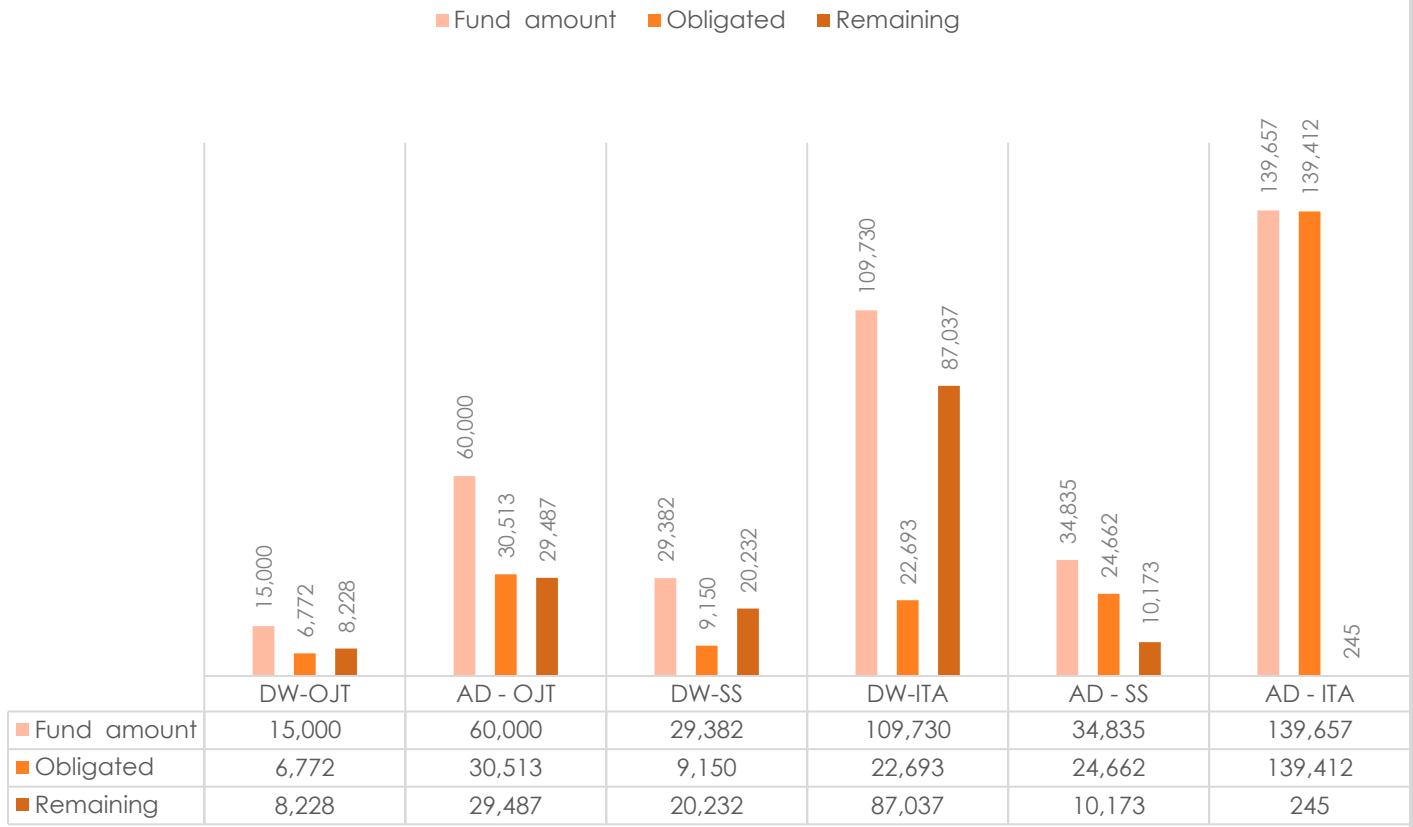
Total Satisfied= 83.33%

RECRUITMENT EVENTS:

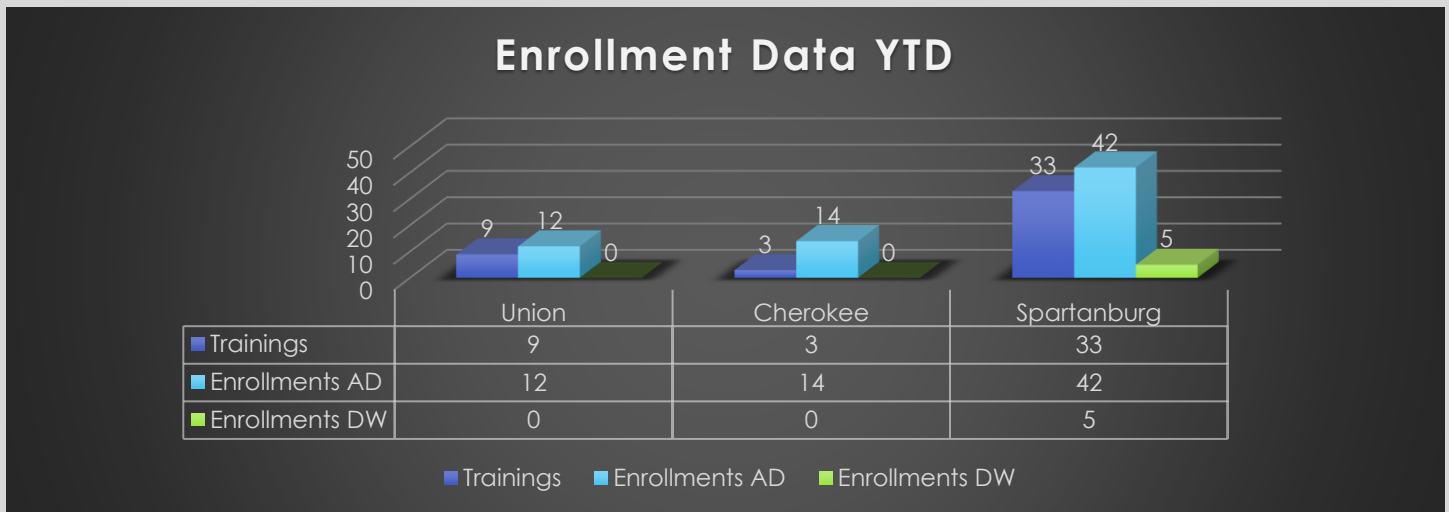
November 2021

Events	Jobseekers
14	180

Training & Support Services Funding PY21



Enrollment Data Cumulative PY21



UPSTATE

PY21 GOAL PROGRESS

73

Adult/DW
Enrollments

3

Veterans

1

Disabled

4

Criminal History

44

Low Income

6

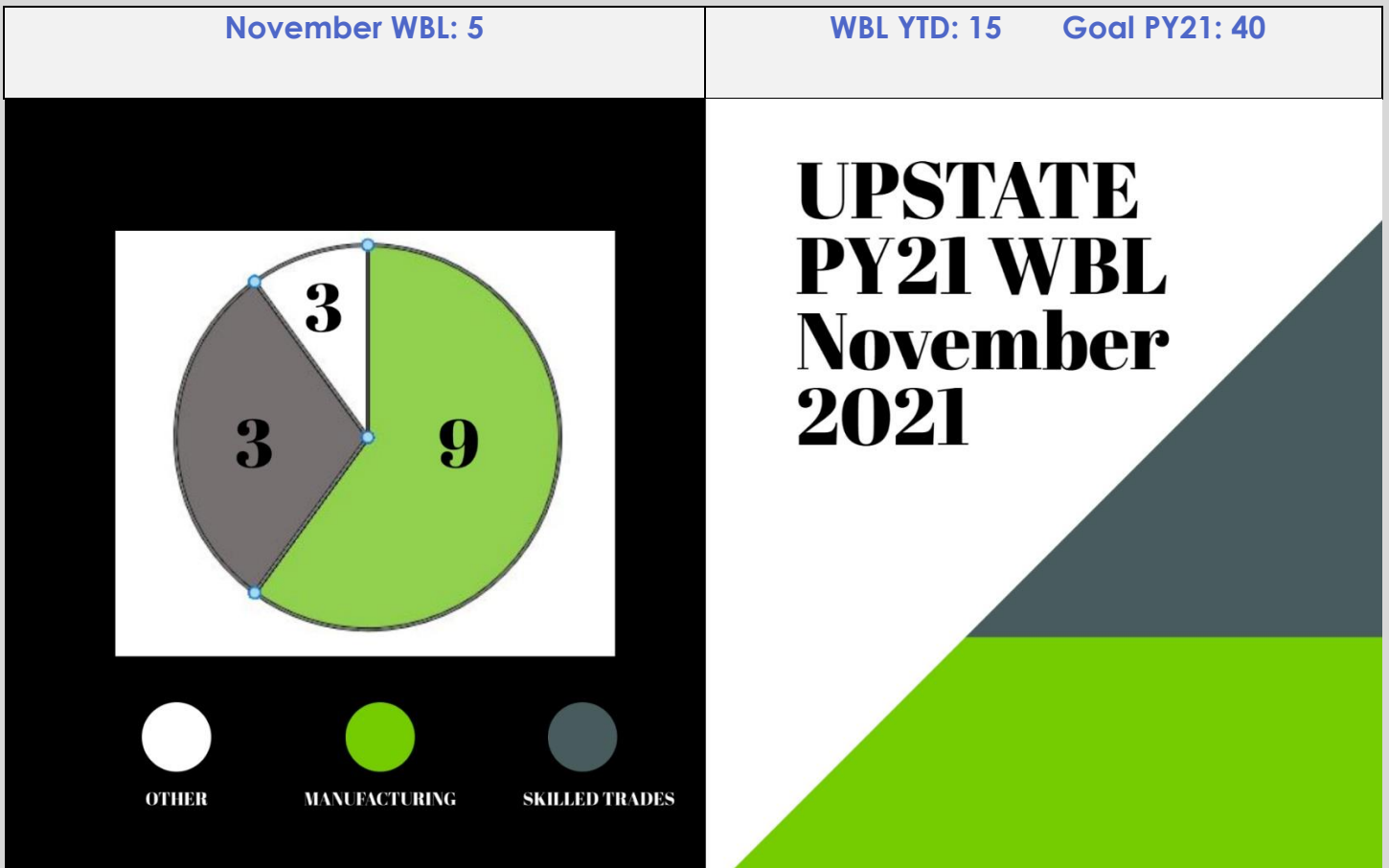
Basic Skills Deficient

Priority of Service Rate (at end of month) = 85% (62 of 73)

Enrollment Data November

Center	New Trainings	Enrollments AD	Enrollments DW
Union	5	4	0
Cherokee	1	1	0
Spartanburg	10	12	2

Work-based Learning (OJT/WEX)



Training Target Sectors

<u>Training Target Sectors</u>	<u>Number In Training</u>	<u>Percent</u>	<u>Goal</u>
Manufacturing	11	24%	20%
Trades / Const.	3	7%	15%
Logistics	23	51%	15%
Other	8	18%	50%

Community Engagement

Events Attended:

Spartanburg- 17

Cherokee- 10

Union- 15

Social Media

Social Media Outreach (Cumulative):

196 Posts and 209 Facebook Likes

PY21 Goal - 252 Posts and 200 Likes

Social Media Spotlight: Happy Veteran's Day from SC Works!



Equus Team Focus / Outreach

The month of November was a busy time at SC Works Upstate. Throughout the month, 14 recruitment events were held, serving 180 jobseekers—always with the intent of helping individuals find self-sufficient, stable employment.

Facilitator Outreach Coordinator, Kenneth Taylor, was also busy serving our communities with valuable workshops and information sessions. While virtual services are still available for customers, he has also been able to offer in-person workshops for several of our partner agencies, such as: Cherokee & Union County Adult Education, Healthy Union Behavioral Health, and Operation Education, to name a few.

Kenneth attended an information session on the HCV Homeownership Program with the Spartanburg Housing Authority. The program is designed to assist individuals with becoming homeowners in Spartanburg and provides a wealth of resources to participants.

Kenneth and Nikki attended the graduation ceremony held for the participants in the first Litter Hero Program. These individuals, who are currently experiencing homelessness, were recognized for not only completing the program but also obtaining full-time employment with Spartanburg County.

Jocelyn attended the Union County Partner Meeting. Union County Sheriff, Jeff Bailey, provided information on his plans for Union County and the importance of partnership. Assistant Director of Union County Library, Annie Jones, shared information about Unite Us – Social Solutions Software Platform.

Nikki attended the virtual Project Search Business Advisory Council meeting. The program is currently seeking internship host agencies/employers; therefore, Nikki connected the Council with Highland Baking Company and Goodwill Industries.

SC Works Staff members attended the monthly Community Partner Meeting via WebEx. MEVA Formwork was the Featured Speaker as they shared information on their company and recruiting efforts.

Johnnie-Lynn and Nikki attended the Upstate Round Table for Veteran Services at the SCC Main Campus.

Johnnie-Lynn facilitated a discussion with Lear regarding IWT for the use of retention of laid off workers.

Mary Beth participated in an educational presentation regarding SC Works' OJT program.

Success Story: Wayne

The Challenge (Background):

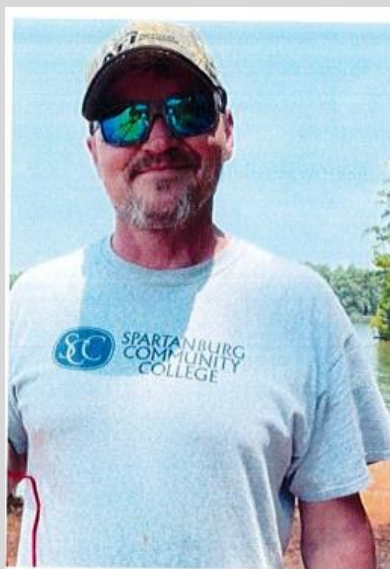
In 2018, Wayne made the decision to obtain his General Education Degree in order to be eligible for college admission. By the Fall of 2018, Wayne received his General Education Degree and was enrolled at Spartanburg Community College, in the Mechatronics Degree Program. Wayne attended an orientation for the WIOA program to take the next step toward reaching his goal.

The Solution (WIOA Services):

In April 2019, Wayne was enrolled in the WIOA Program as an Adult, where he received one-on-one career counseling. He was excited to start on the requirements of the program and begin training for an Associate of Applied Science in Mechatronics. He completed an Interest Profile, three Academy courses, and the WIN assessment within a timely manner. In August 2019, he began training at Spartanburg Community College.

The Outcome:

While attending Spartanburg Community College, Wayne was able to find employment within a maintenance department making a suitable wage through a temp agency. He successfully completed training with Spartanburg Community College and obtained his Associate of Applied Science in Mechatronics degree in July 2021. Wayne received a full-time position, and a pay increase with full benefits.



*The mission of the SC Works Greater Upstate system is to establish and continuously improve an accessible, seamless, and customer-focused one-stop delivery system in Cherokee, Spartanburg, Union, and Greenville counties by assisting employers, jobseekers, and those seeking other workforce or community related services.