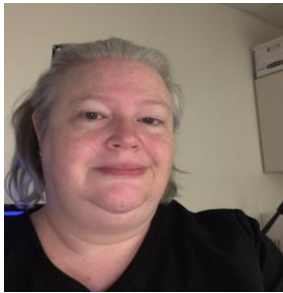


The Challenge (Background):

Ms. McKinney did not have a work history for eight years when she entered the SC Works office. She had previously attended college for three years and was considering training in the medical field.

The Solution (WIOA Services):

Ms. McKinney was enrolled in the WIOA program in September 2016 in search of an ew career path in an administrative role to have financial stability and growth. Ms.



McKinney worked closely with the Talent Development Specialist (TDS) to identify barriers, prioritize needs, and strategize a way to move forward. Ms. McKinney completed the Work Keys Assessment and a Scholarship Application. She applied to Spartanburg Community College and was accepted into the Administrative Office Technology Program. Ms. McKinney was approved for supportive services for books and transportation reimbursement.

The Outcome:

Ms. McKinney successfully obtained her diploma in Medical Administrative Office Technology at Spartanburg Community College on 04/27/2022. She showed a constant sense of responsibility, commitment, and a desire to improve during her participation in the WIOA program. Ms. McKinney received an offer to work at Spartanburg Community college and is employed as an Administrative Specialist with the Alumni Outreach Department, earning \$31, 000 a year. Today she is excited about her new role and the opportunity to reestablish her career. *“I could not have done it without SC Works. When I came back to SC, I had two kids and not much else. You guys made this possible. There are not enough words for my gratitude”.*