## Just in Time

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## Center Data

## **Unemployment Rates**



<sup>\*</sup>UI numbers for March have not yet been released. Release date 3/24.

#### **Center Traffic**



February 1073

> YTD 9605

## Workshops

Soft Skills YTD 89 WIOA -25 WP -83

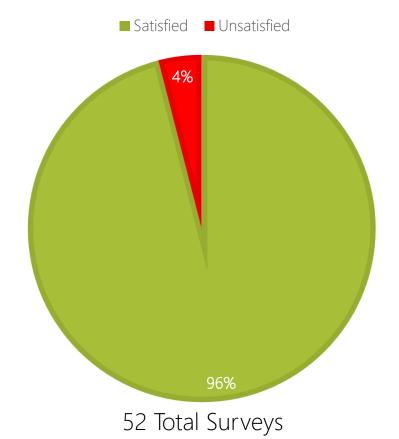
> WIOA Orientation 52

Workshop Attendance 82

## Customer Satisfaction

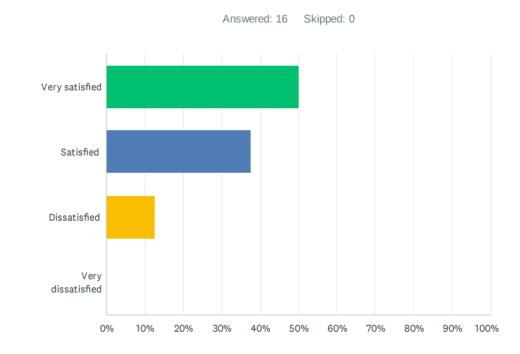
#### Jobseeker

#### LEGACY IN ACTION SURVEYS



#### **Business**

Q4 How satisfied are you with the level of professionalism and staff responsiveness provided?

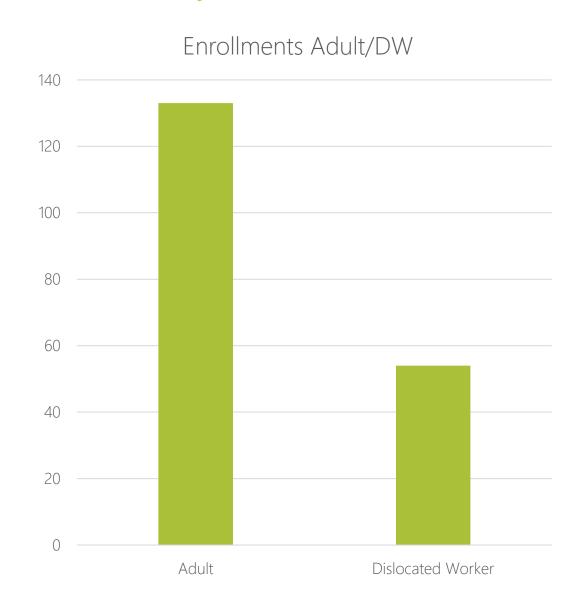


## Adults & Dislocated Workers

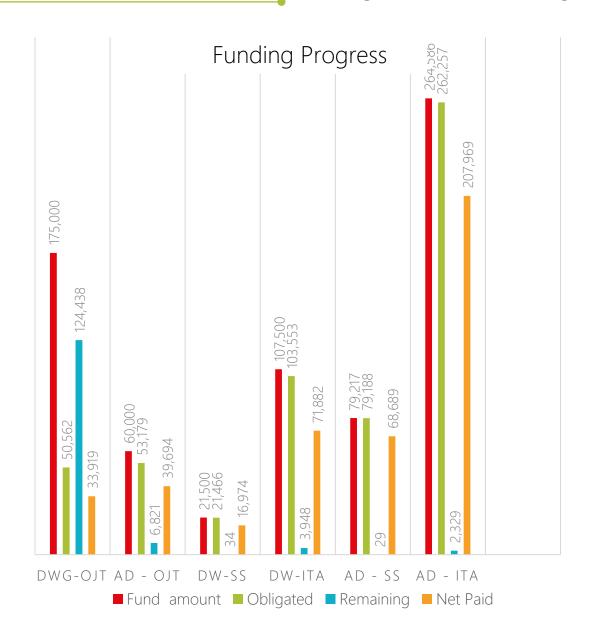


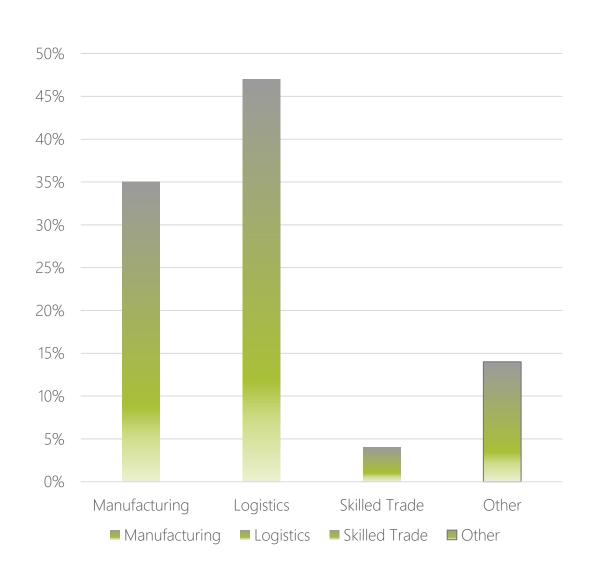
## Target Populations

- Veterans 6
- Disabled 2
- Criminal History 25
- Low Income 73
- Basic Skill Deficient 13
- Priority of Service (March)=81%

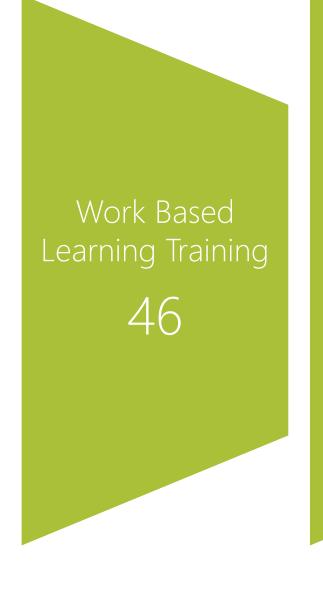


## Funding Stream Progress & Industry Percentages





## **Business Solutions**

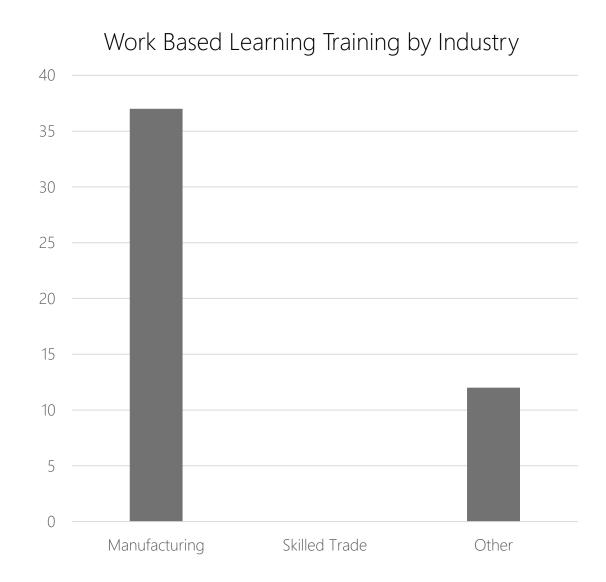


Hiring Events

5

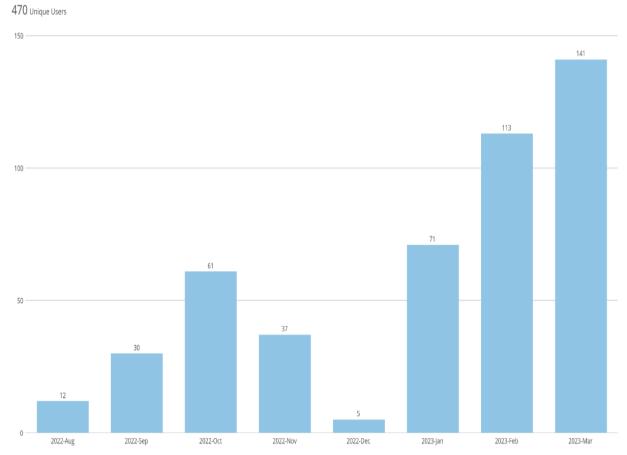
Jobseekers

142



## Virtual Reality

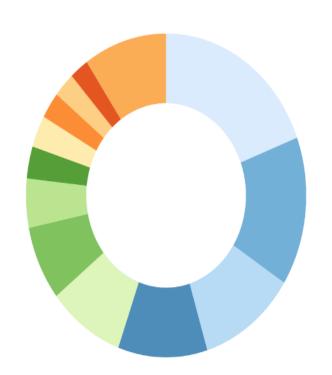
## Career Exploration: Unique Users by Month



## Career Exploration: Sims Started by Occupation

875 Sims Started





Total 875

## Social Media Data & Success Story

#### Social Media Spotlight

Pacolet and Woodruff Jobseekers! Friday, the SC Works Career Coach will be visiting the library in your area. Come see us with your Job Search questions! We'll be at Pacolet Library from 10-12 and Woodruff library from 2-4 on March 31.





Faith Miller

315 Posts 161 Facebook Likes

#### Success Story

Ms. Miller was unemployed when she entered the SC Works Center. She was interested in the Emergency Medical Technician (EMT) training and wanted to start a new career as a EMT.

Faith was determined eligible as an Adult under the Workforce Innovation Opportunity Act (WIOA) at the Cherokee SC Works Office. She entered the program in search of a career path in the healthcare industry to have financial stability and growth. She was enrolled in the On-the-Job Training (OJT). Upon enrollment in the OJT program, Faith worked closely with the Talent Development Specialist (TDS) to identify barriers, prioritize needs and strategize a way to move forward. She was enrolled in the EMT training at Spartanburg Regional. The OJT benefited Faith by providing the opportunity to "earn and learn" in a hands- on environment, acquire job and career advancement skills and provide an opportunity for long-term employment.

Faith successfully completed the EMS training at Spartanburg Regional demonstrating a constant sense of responsibility, commitment and a desire to improve during her participation in the OJT program. She accepted a full time position at Spartanburg Regional as an EMT shortly afterwards. Faith was proud of the available training that allowed her to reach her goal in obtaining EMT training and full time employment.

## Community Outreach.







### **Event Highlights**

- As Board Chair, Nikki attended the quarterly advisory board meeting; various updates were provided and Nikki pitched SC Works services and the Danny Allen Scholarship Award for the Upstate Futures Corporation.
- Kenneth facilitated a workshop on Interviewing with Success at Union County High School for students attending the Cate Center.
- Kenneth and Jocelyn represented SC Works at the Union County Career Day event. This was an opportunity for students from 4th-12th grade to interact with various employers and agencies.

### Event Highlights

- Kenneth and SCDEW Veteran Staff represented SC Works at the SFC Charles Judge Memorial Stand Down. This event focuses on serving Veterans who are homeless or at risk of homelessness.
- Kenneth facilitated 2 Resume building workshops in SCWOS with students from the Achieve program.
- Kenneth attended the Quarterly Program
   Committee Meeting for the Family Self
   Sufficiency program with the SHA. This
   program focuses on building self sufficiency
   for residents.

#### Event Highlights

- Kenneth facilitated a workshop on Interviewing with Success at the Adult Education center in Gaffney.
- Kenneth and Meika attended the Afternoon at the Oscars event in Gaffney. This event honors members of the community for their service and recognizes two students for their achievements.
- SC Works All Staff Quarterly training took place on 3/17. Sgt. Weaver from Greenville Tech Police spoke about safety, and presentations were given on VOS Greeter, Trespass Policy, ADA, and Service Animals.

## Sector Partnerships



The **Upstate Manufacturing Network**, our flagship sector partnership, announced this month the recipient of its inaugural *Champions of Manufacturing* award. The members of the UMN Steering Team will present the *Education Partner* award to **Dr. Tim Hardee**, the System President of the **SC Technical College System** on Monday, April 3rd in Columbia, SC. Dr. Hardee's work with the partnership has led to important collaboration on UMN's efforts to create a formalized practical skills evaluation process for entry-level maintenance technicians, a mission-critical position for our membership. The award will be presented annually and will recognize industry leaders, education partners, economic development partners, and workforce partners.

The **Upstate Manufacturing Network** submitted 22 pages of comments at the request of the **Department of Labor**'s *Employment and Training Administration*. The subject of the comments covered twelve topic areas concerning the development of sector strategies and sector partnerships to meet critical industry needs. The full details of this *Request for Information* (RFI) are available on pages 4032 through 4037 of *Federal Register Vol. 88, No. 14*. UMN is monitoring the *RFI* period, which closed on Friday, March 24th, for additional follow-up opportunities.

# Thank You