## Just in Time

### Center Data

### **Unemployment Rates**



Cherokee 4.8%

> Union 3.6%

\*UI numbers for April have not yet been released. April numbers released on 5/18

#### **Center Traffic**



April 1152

YTD 11995

### Workshops

Soft Skills YTD 124 WIOA -25 WP -105

WIOA Orientation \*0

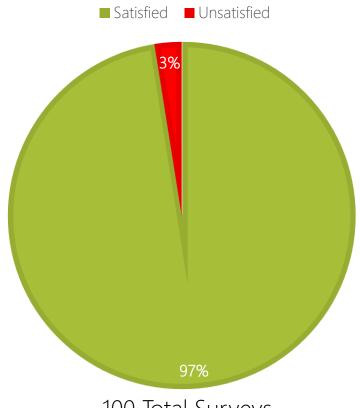
Workshop Attendance \*0

\*Facilitator role was vacant until May 22nd

## Customer Satisfaction

### Jobseeker

### LEGACY IN ACTION SURVEYS

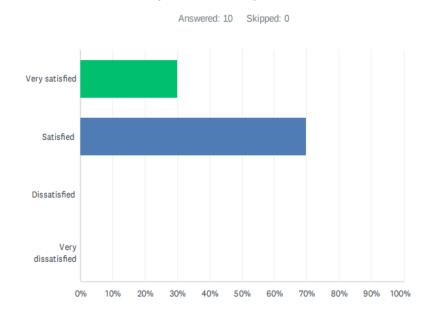


### 100 Total Surveys

### **Business**

Upstate SC Works Business Partner Survey (May 2023)

#### Q4 How satisfied are you with the level of professionalism and staff responsiveness provided?

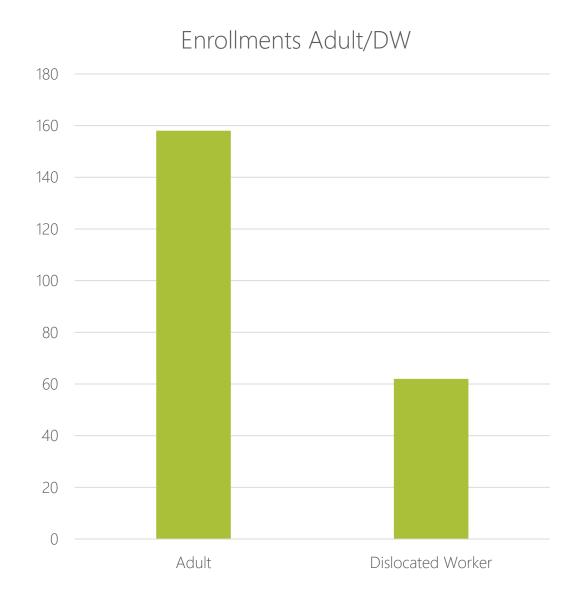


## Adults & Dislocated Workers

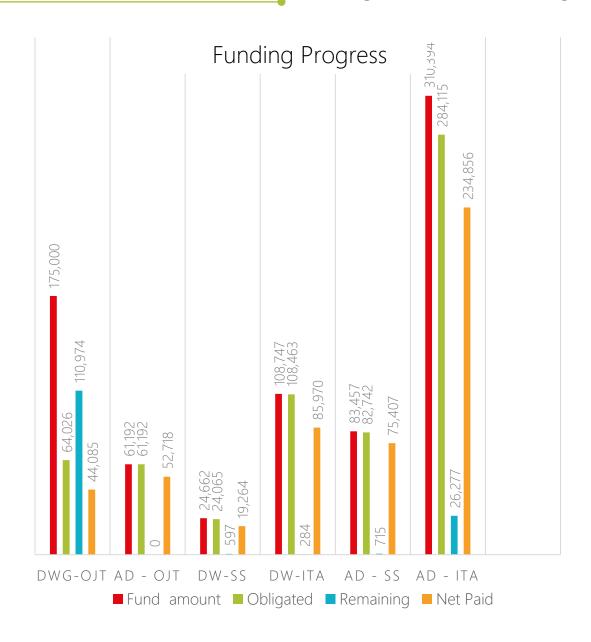


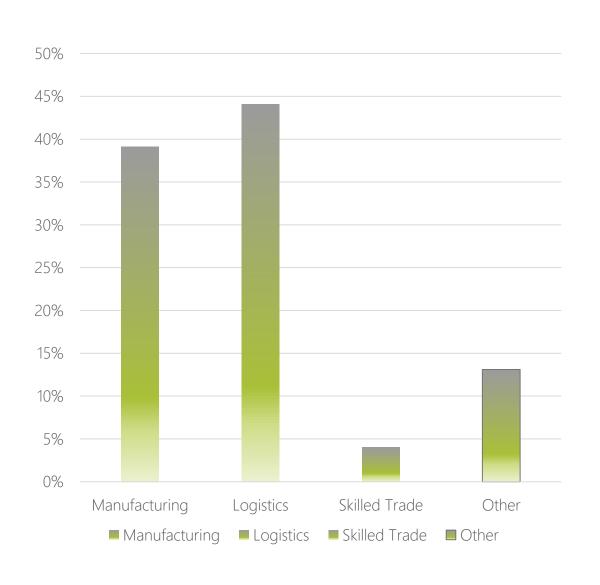
## Target Populations (YTD)

- Veterans
- Disabled 2
- Criminal History 35
- Low Income
- Basic Skill Deficient 15
- Priority of Service (May)=80.5%

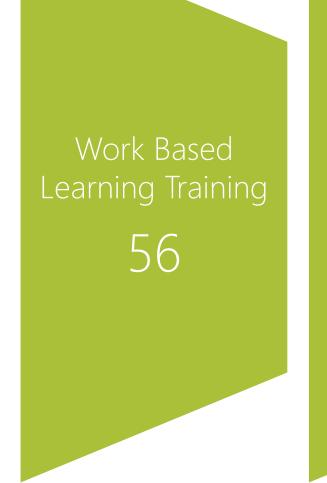


## Funding Stream Progress & Industry Percentages





## **Business Solutions**

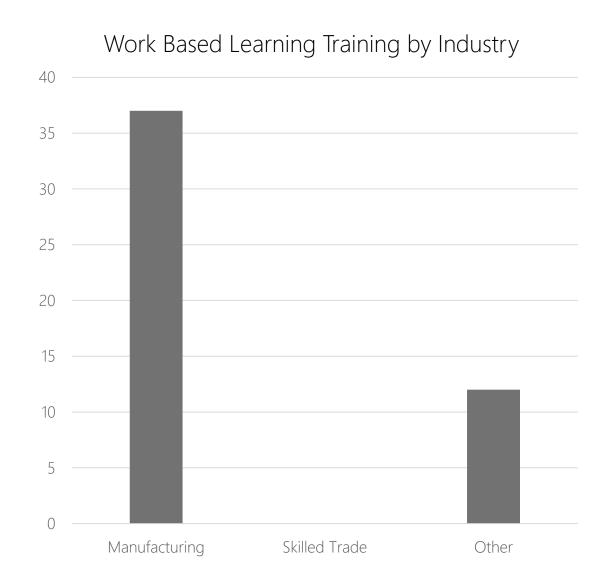


Hiring Events

4

Jobseekers

236



## Social Media Data & Success Story

### Social Media Spotlight

SC Works Greater Upstate held a Professional Job Fair at the Dr. T.K. Gregg Center on May 23<sup>rd</sup>, 2023. The event focused on Administrative, Information Technology, and other similar opportunities with Employers in the Upstate.





Takima Freeman

393 Posts 411 Facebook Likes

### Success Story

Takima, a single mother, wanted a better lifestyle for her and her children. She was very interested in obtaining her CDL and she knew that with this credential, she could have stability in a career. The barrier was the financial burden of paying for training and after doing some research, she came across the Commercial Driving Academy. While speaking with the provider, they referred her to the WIOA Program, which could possibly help her in covering the cost of training. She contacted SC Works and attended the WIOA Information Session and was deemed eligible and suitable for training services

Takima was enrolled in the WIOA program as an Adult and she felt as though things were starting to get better for her. She worked closely with the Talent Development Specialist (TDS) to identify barriers, prioritize needs, and strategize a way to move forward. Ms. Freeman completed the TABE testing and a Scholarship Application. She applied to the Commercial Driving Academy and was accepted into the CDL Class-A training program. She was approved for tuition costs and supportive services for transportation to the Commercial Driving Academy.

Ms. Freeman successfully completed CDL training at Commercial Driving Academy (CDA) and obtained her Commercial Driver's License. She showed a constant sense of responsibility, commitment, and a desire to improve during her participation in the WIOA program. Shortly after receiving her CDL, Tamika was able to find employment earning a sustainable income where she is able to live more comfortably and pursue a lifestyle that she has always wanted.

## Community Outreach.







### **Event Highlights**

- Kenneth attended the Graduation ceremony for Cherokee County Adult Education as a honored guest.
   Kenneth and SC Works were recognized for the workshops facilitated at Adult Education throughout the year.
- Mary Beth met with Jim Cook and Ken Moon to discuss what is going on in Gaffney and how SC Works can be more present in the community.

### **Event Highlights**

- Mary Beth met with Nathan Norris at Highland Bakery to discuss WIOA Programs that could help with hiring and retention and got a tour of the facility
- Mary Beth met with Randall Trigg to discuss the AAMPED Program for Students not going to college or those who have just graduated from college and want to go to work with one of BMW's suppliers

### **Event Highlights**

- Mary Beth met with Terry Bolda, who works with individuals on the Autism spectrum doing job coaching and helping them to find gainful employment.
- Prodigal's Home, a men's substance about rehabilitation center, and toured their new facility. The organization would like to partner with SC Works in order to provide career readiness services to their program participants.

# Thank You