



# AGENDA

## ONESTOP OVERSIGHT COMMITTEE MEETING

SC Works Conference Room 114

April 22, 2015

12:00 p.m.

- Welcome Craig Jacobs
- March 2015 Dashboard Brenda Connelly
- SC Works Update Doug Stephenson
- Strategic Plan Implementation Brenda Connelly
- Employer Insight Survey Dana Wood
- DOL/RSA Update
- Adjourn

NEXT MEETING: TBD

**Upstate Workforce Investment Board  
One Stop  
Committee Summary**

<b>Meeting Date</b>	<p><i>April 22, 2015</i> <i>12:00 p.m.</i></p>
<b>Contact for Questions and Concerns</b>	<p>Mr. Craig Jacobs - 864.266.1561 Email: <a href="mailto:cjacobs@spencerhines.com">cjacobs@spencerhines.com</a></p> <p>Ms. Brenda Connelly – 864.562.4444 Ext. 111 Email : <a href="mailto:bconnelly@upstatewib.org">bconnelly@upstatewib.org</a></p>
<b>Significant Items and Issues Raised</b>	<ul style="list-style-type: none"> <li>• <i>March 2015 Dashboard</i></li> <li>• <i>SC Works Upstate Update</i></li> <li>• <i>Strategic Plan Implementation</i></li> <li>• <i>Employer Insight Survey Discussion</i></li> <li>• <i>DOL/RSA Update</i></li> </ul>
<b>Action Taken</b>	<ul style="list-style-type: none"> <li>• The committee reviewed the three-year strategic plan time line as it related to the OneStop Oversight Committee. There were some minor revisions suggested by the committee. Once the revisions are completed, the committee will vote to approve the strategic plan timeline via poll vote.</li> </ul>
<b>Results and Outcomes</b>	<ul style="list-style-type: none"> <li>• Ms. Brenda Connelly, Upstate WIB OneStop Services Coordinator, shared the March of 2015 SC Works Upstate Dashboard with the committee. Ms. Connelly noted the increase in workshops offered, as well as the increased workshop attendance. A discussion ensued on ways to improve workshop attendance even more. Ms. Connelly agreed to research the Greenville WIB's mandatory job readiness workshop and report back to the committee at the next meeting. Mr. Doug Stephenson, SC Works Project Director reported that the Jobs Upfront Means More Pay Program (JUMMP) has increased their presence in the SC Works center and has agreed to send their clients to SC Works workshops.</li> <li>• Mr. Stephenson updated the committee on some recent SC Works Upstate happenings. He reminded the committee that the annual job fair will be held on May 7, 2015 in the SCC gymnasium. He also gladly reported that Spartanburg County had been named a WorkReady Community. Mr. Stephenson stated that 24 OJT's had been signed to date. The goal is 31 signed OJT contracts by June 30<sup>th</sup>; he reported that the goal is on track to be met. He went on to say that he and the staff appreciated the Board contracting Mary Ann Lawrence to come to SC Works to speak about the changes coming with the new WIOA law to be implemented July 1, 2015. He said she was very informative and engaging.</li> <li>• Ms. Connelly presented the three-year Strategic Plan implementation time line prepared by Upstate WIB staff to the committee for their review and approval. The committee reviewed only the items pertaining to the OneStop Oversight Committee. There were some minor revisions suggested by the committee. Once Ms. Connelly completes the revisions, the timeline will be sent to the committee and a poll vote for approval will be conducted.</li> <li>• Ms. Dana Wood, Upstate WIB Program and Project Manager presented a plan to solicit bids for an employer survey to be created for SC Works business customers. She explained that SCDEW had a survey tool in place at one time, but the results were not sent to the local areas in a timely manner and has since been deactivated. She explained that SC Works created an in-house survey, as well, but employers do not respond to the survey for the most part. She explained that employers may not want to submit concerns to the entity</li> </ul>

	<p>providing the services. Therefore, in an effort to get timely, accurate, and quantitative survey results, the Upstate WIB staff will solicit quotes from private vendors who can create a survey tool to match our needs. Ms. Wood said she would report back to the committee once she collects the required quotes.</p> <ul style="list-style-type: none"> <li>• Mr. Jacobs informed the committee that the DOL monitoring exit conference had been scheduled for Tuesday, May, 5<sup>th</sup> at 4:00 p.m. He said that there had not been any RSA meetings or discussions since the last meeting. He told the committee that there should be a monitoring report update at the next Upstate WIB meeting in May.</li> </ul>
<p><b>Items Referred for Board Action</b></p>	<p><b>None</b></p>
<p><b>Website Reference</b></p>	<p><u><a href="http://www.upstatewib.org">www.upstatewib.org</a></u></p>



# SC Works Upstate

Monthly Report Card PY14  
(March 2015)

Bringing Employers  
and  
Job Seekers  
Together



DASHBOARD 03/01/2015 through 03/31/2015

	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter			TOTAL
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	
<b>Total Center Traffic</b>	3704	3417	3421	3464	2716	3141	3513	2557	3269	0	0	0	29202
WIA Traffic (Spartanburg 120, Gaffney 80, Union 2)	305	251	185	155	147	158	267	172	202	0	0	0	1842
UI Traffic (Spartanburg 97, Gaffney 159, Union 56)	604	488	379	452	358	711	576	248	312	0	0	0	4108
WP Traffic (Spartanburg 1083, Gaffney 1050, Union 622)	2733	2741	2870	2857	2211	2272	2670	2137	2755	0	0	0	23246
<b>Total Unduplicated Center Traffic</b>	1956	1953	1952	1841	1373	1662	1774	1236	1765	0	0	0	15512
# Scheduled for Orientation	79	54	68	57	59	78	114	75	92	0	0	0	676
# Attended Orientation	64	45	58	42	35	47	78	49	54	0	0	0	472
# of Workshops Offered	43	40	37	39	29	27	38	33	75	0	0	0	361
# Scheduled for Workshops	114	98	37	39	36	32	66	69	92	0	0	0	583
# of Workshop Attendees	87	58	27	26	16	18	39	33	109	0	0	0	413
New ADULT Enrollments	28	17	9	13	17	20	33	26	23	0	0	0	186
New DW Enrollments	5	2	4	3	1	5	5	2	2	0	0	0	29
<b>Total Caseload</b>	346	339	300	273	271	272	286	285	284	0	0	0	2656
New ADULTS beginning training	7	16	11	9	10	11	18	16	28	0	0	0	126
New DWs beginning training	2	5	6	2	2	2	9	1	3	0	0	0	32
% New Clients vs Clients Entering Trng	27.3%	110.5%	130.8%	68.8%	66.7%	52.0%	71.1%	60.7%	124.0%				79.1%
# of New Job Orders Placed	146	159	154	172	139	135	151	178	219	0	0	0	1453
# of Jobs New Jobs Available	700	1438	575	557	538	366	613	2689	1020	0	0	0	8496
# Entered Employment	80	34	72	72	79	50	21	26	39	0	0	0	473

### CAREER CONSULTANT CASELOADS:

Nancy Wilson - 96  
Queen Bratton - 57  
Susi Garcia - 78  
Tiffany Hudgins - 24  
Melika Jones - 29

### CENTER TRAFFIC:

Location	PY14	PY13	Change
Cherokee	1289	1385	-96
Spartanburg	1300	*3353	-2053
Union	680	781	-101

\*Included Church Street until April 2014

### TRAINING PROVIDERS AND PROGRAMS

Provider	Training Program/Number of enrollees
TDI	CDL 5
Greenville Tech	Lean Sigma 2
SCC	Forklift 5
Copeland Academy	GED 3