## Just in Time

## Center Data

## **Unemployment Rates**

Spartanburg 2.8

Cherokee 3.8

Union 4.9

### Center Traffic

October 912

September 953

YTD 4019

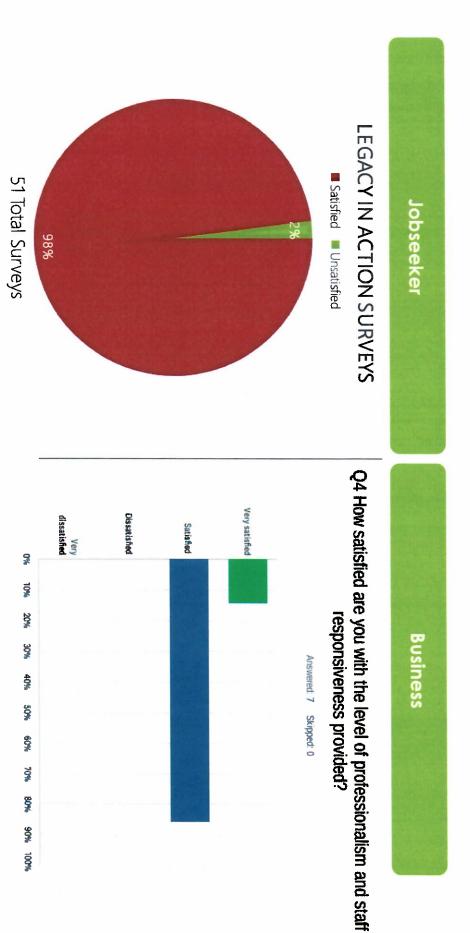
### Workshops

Soft Skills YTD 30 WIOA -11 WP -19

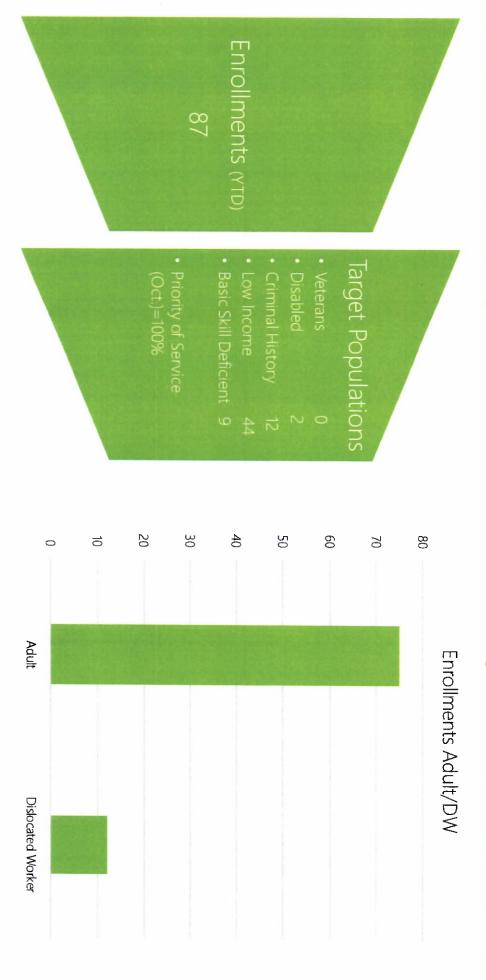
WIOA Orientation 17

Workshop Attendance 111

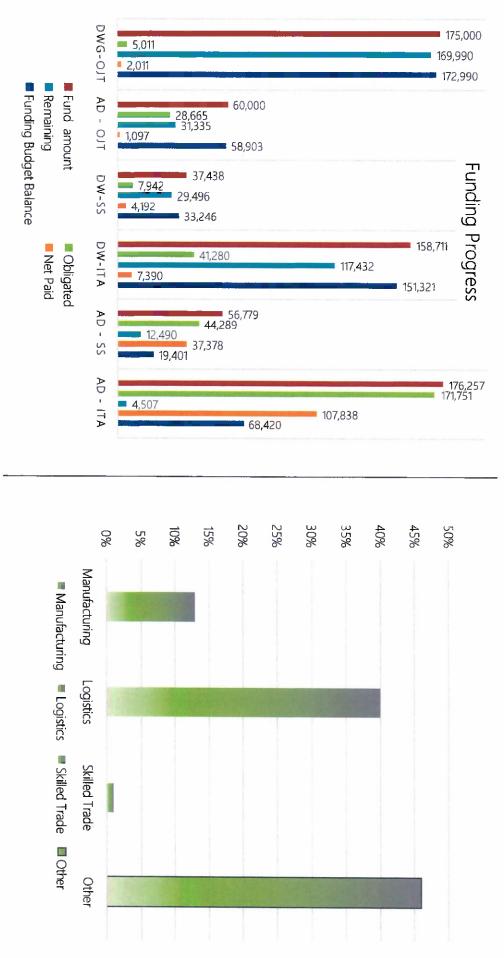
## Customer Satisfaction



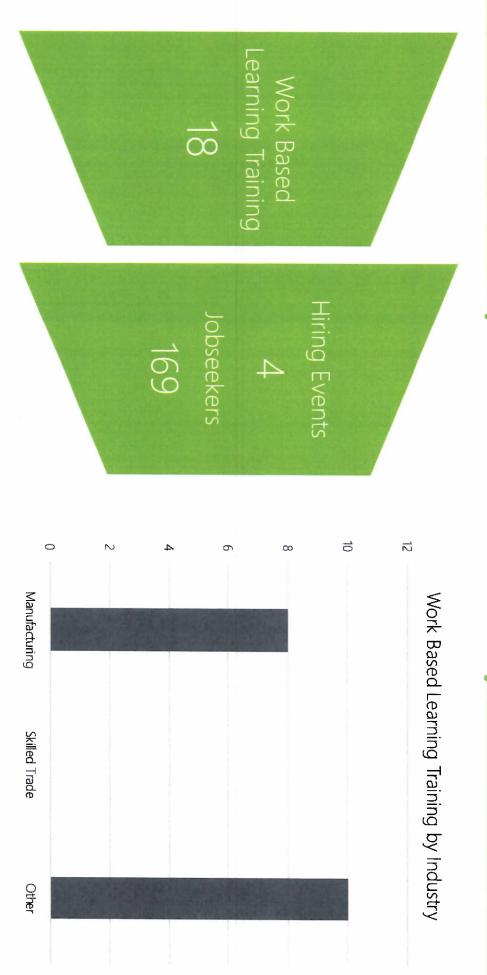
## Adults & Dislocated Workers



# Funding Stream Progress & Industry Percentages



## **Business Solutions**



## Social Media Data & Success Story

151 Posts 66 Facebook Likes



Lakeshea Smith

## Social Media Spotlight



### Success Story

Ms. Smith worked in manufacturing facilities throughout her adult life. She was having a difficult time branching into new career opportunities because of her work experiences. Ms. Smith had tried to alter her resume to appeal to other industries but was not receiving any new career opportunities in different fields. Ms. Smith made the decision to return to school to gain marketable skills to obtain a position within the healthcare system.

In December 2020, Ms. Smith was enrolled in the WIOA Program, where she received one-on-one career counseling. She was excited to start on the requirements of the program and begin training for SCC Advanced-Level Pharmacy Technician Certificate Program. She completed an Interest Profile, scholarship application, and her WIN assessment within a timely manner. In January 2021, she began training at Spartanburg Community College with support service assistance offered by the WIOA program.

While attending Spartanburg Community College, Ms. Smith was able to find employment within a healthcare facility making a suitable wage. She successfully completed training with Spartanburg Community College and obtained her Advanced-Level Pharmacy Technician Certificate. In July 2021, she became a Certified Pharmacy Technician. Ms. Smith received a full-time position, and a pay increase with full benefits.

## Community Outreach





Cherokee

## Event Highlights

Kenneth met with Debra Young and Stevie Griffin from Telamon to discuss their new initiative with AMI White Pines in Union County. Telamon will be enrolling referred youth from the facility in a Career Exploration/Guidance program. They would like to partner with SC Works on job readiness workshops with these participants.

Kenneth conducted a Resume Workshop with students from Union County Adult Education at the SCC Campus in Union.

### Event Highlights

Adam conducted an SC Works 101 workshop with DSS Independent Living caseworkers to provide information on SC Works services.

Kenneth presented the Skill Me Now Workshop to students at Boiling Springs High School.

Jocelyn and Nakesia attended the Litter Hero Celebration to celebrate the graduation of 2 participants.

Kenneth and staff from SCDEW visited The Opportunity Center for a presentation on their services by the Director.

Kenneth facilitated a workshop with students at Spartanburg County Adult Education...

### **Event Highlights**

Kenneth facilitated a Career Exploration virtual reality workshop with students from Draytonville School in Gaffney.

Kenneth conducted a Resume Workshop with students from Union County Adult Education at the SCC Campus in Union.

Meika represented SC Works at WB Frozen for their Rapid Response. She discussed SC Works services and informed employers about WIOA training and OJT opportunities

Kenneth met with Libbie Cheek at the Nonprofit center in Gaffney to demonstrate the Virtual Reality technology.

## Thank You

Mailing Address 800 University Way\*Spartanburg, SC\*29303



### PY22 Issue 4 October 2022

Kristen Nalley of the Spartanburg Center started her work-based learning

experience with SC Works. She will be

learning about interworking of various

community support offices, as well as,

gaining valuable customer service and interaction skills. Kristen is currently a

single mom, parenting two small children

and still tackling her goals of GED

attainment, while gaining the work

experience needed for today. As she is planning her future goals, she is

considering going into real estate or

phlebotomy. While with ACHIEVE, Kristen

has also earned her forklift certification and has already passed a few portions of her GED!

### Just in Time Report

### PY22 1st Quarter Performance

July 2022—Sep 2022

### Credential

Goal-----75.3% Actual----78.0%

### 2<sup>nd</sup> Quarter Placement (College/Job/Military)

Goal-----79% Actual-----67%

### 4th Quarter Placement (College/Job/Military)

Goal-----73.7% Actual-----80.0%

### Measurable Skill Gain Yearly Cumulative

July 1, 2021—June 30, 2022 Goal-----44.3% Actual-----34%

### Median Earnings 2nd Qtr After Exit

Goal-----\$2,600.00 Actual-----\$6,760.00



We have moved. Our physical location is now at 145 N Church Street, Suite 128, Spartanburg, SC 29306

We are on the first floor of the BTC Building. If you need us, we can be reached at the following:

Anna Oswald- 864-680-6664 Susan Griffith- 864-381-8024 Amber Caldwell- 864-381-7094 Janis Hendrickson- 864-381-7372

### Upcoming Events.

ACHIEVE will observe Fall Break on November

21st-25th

### **Participant Development**

- Counseling Utilization is Up
- Classroom speakers are being lined up for November.
- Students received the Reality of Money Simulation from Carolina Foothills Credit Union.

### Staff Development

- Cherokee/Union are back open, and we are speaking at their orientations, actively recruiting students.
- Quarterly Staff Training
- ACHIEVE has spoken and set up reoccurring trips to speak at Spartanburg Adult Education.

### Outreach

- Testing dates are remaining full as we progress in November.
- Social Media is updated to reflect that of which our students and program are doing well or participating in.

https://www.uscupstate.edu/about-the-university/community/achieve/











## A Program of the Upstate Workforce Board Serving Cherokee, Spartanburg and Union www.upstateworkforceboard.org

### Progress Report PY22 July 1, 2022 - June 30, 2023

### american **job**center

