

Business Services Plan

Upstate PY 2016

SC WORKS

UPSTATE

BRINGING EMPLOYERS
AND JOB SEEKERS TOGETHER

I. Employer Product and Services

Various services are available to employers through our Business Service Team:

- Customized Labor Market Information
- On-line job postings
- Customized training
- Incumbent Worker Training Grant information
- Skill assessment
- WorkKeys Job Profiles
- Recruitment, screening and referral service
- Annual large scale Job Fair
- Use of facilities for hiring activities
- Incentives available to employers (WOTC, Federal Bonding)
- On the Job training
- Strategies to avoid layoffs
- Assistance in managing a layoff
- Reemployment services for effected employees
- Resource to other local business services

Management/Organizational Structure

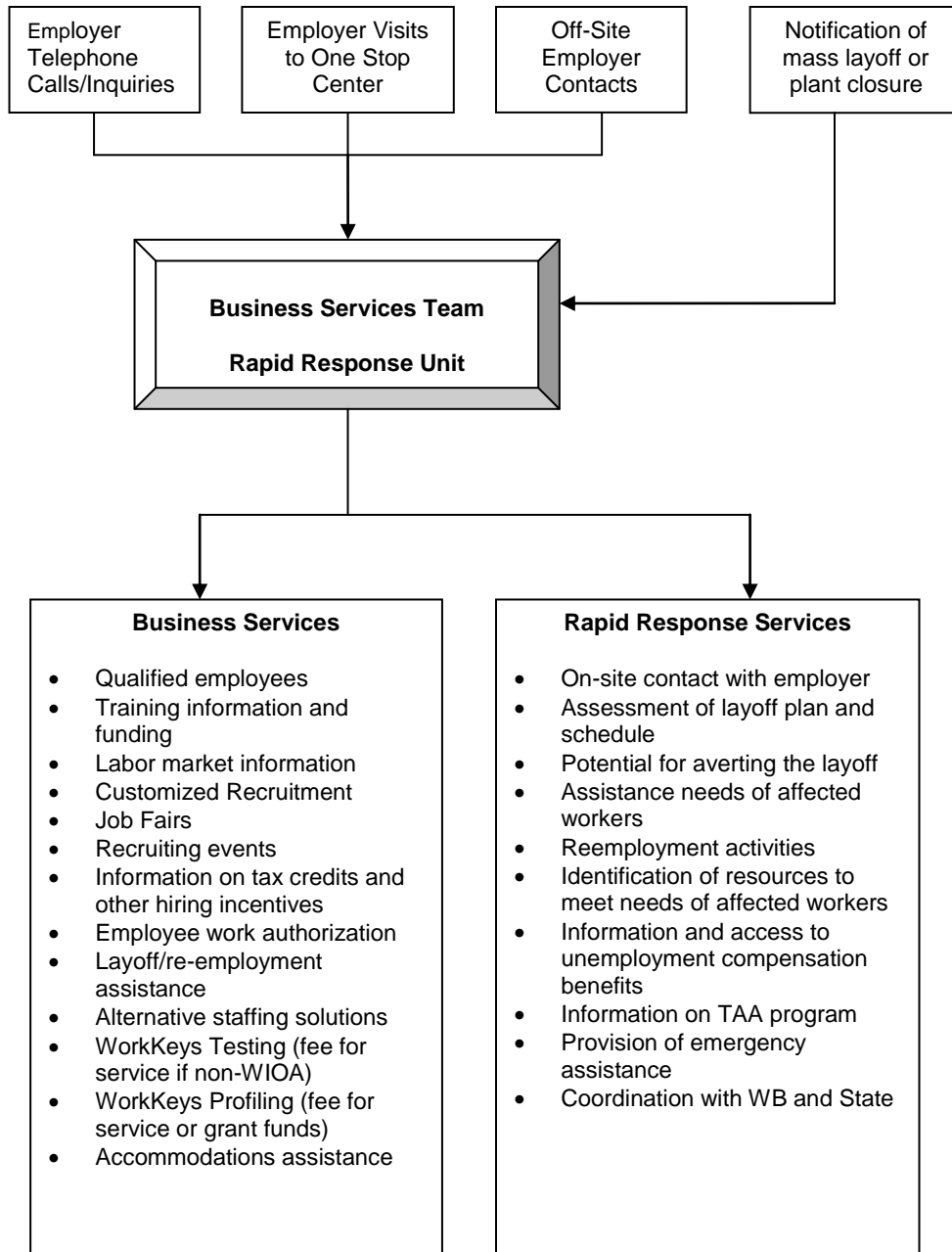
The Director of Business Solutions (DBS) serves as the Lead contact with SCDEW, sets metrics and goals for the 4 county Business Services Team (BST), implements strategies to hold staff accountable, monitors BST performance, and is responsible for ensuring consistent uniform practices and services across all four counties: Cherokee, Greenville, Spartanburg and Union. The DBS provides functional supervision to all business services team members as it relates to the business services team vision and goals.

During PY16 and beyond, the BST will coordinate and collaborate with mandatory and non-mandatory SC Works partners on the following:

1. DBS will work with our partners to implement an improved, more effective, uniform referral process.
2. DBS will regularly solicit input on how to improve services, communicate program changes, and discuss concerns. Business Services team meetings will be held no less than monthly.

II. Business Services

The SC Works Upstate Business Services team is comprised of the Upstate Workforce Board Director of Business Solutions (DBS), Wagner Peyser Recruitment Specialists and Business Services Representatives from SC Works Upstate partners such as SC Works BST, VR, DSS, SC JUMMP program, and Goodwill Job Connection. In this model, the DBS develops, implements, and oversees special projects to include readySC projects; In addition the DBS manages daily functional supervision over the full team. There are 2 WorkKeys job profilers on the SC Works Upstate team. The Wagner Peyser Business Services Recruiters manage all job orders and referrals to local employers. SC Works Upstate partners that are actively engaged and assist in the delivery of business services.



III. Business Services Staff

